

Public Release of Residential Tenancy Records

The Residential Tenancies Act:

- is silent with respect to the confidentiality of Residential Tenancy Application files.

Reference:

Residential Tenancies Act not applicable.

Details:

Residential Tenancy Application files contain private and personal information regarding applicants and respondents; therefore, these records fall within the jurisdiction of the *Freedom of Information and Protection of Privacy Act*. As a result:

- individuals have a right to access their own personal information from these records;
- public access to information contained in the Residential Tenancy Application files is restricted.

Procedure:

When an individual who was party to an Application to Director seeks access to file information, access should be granted wherever possible.

Where a third party seeks access to file information or content, access should be denied. The third party should be invited to review their options under the *Freedom of Information and Protection of Privacy Act*.