



2008 Annual Report

Office of the Police Complaints Commissioner
on behalf of
Nova Scotia Police Review Board



November 30, 2009

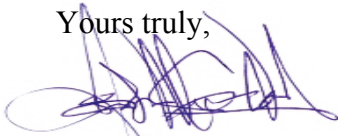
Honourable Graham Steele
Minister of Finance
Nova Scotia Department of Finance
PO Box 187
1723 Hollis Street
Halifax, NS B3J 2N3

Dear Minister:

I have the honour to submit to you the Annual Report of the Nova Scotia Police Review Board for the calendar year 2008, pursuant to the provisions of Section 26 of the *Police Act*, R.S.N.S. 2004, Chapter 31.

This report provides statistics on the number and nature of complaints received by the Office of the Police Complaints Commissioner as well as a comprehensive description of the complaint process and mandate of the Office. For additional information I have included synopses of a number of selected cases to demonstrate the application of the Act and the complaint process in actual situations.

Yours truly,



Nadine Cooper Mont
Police Complaints Commissioner

Mission Statement

The mission of the Office of the Police Complaints Commissioner and the Nova Scotia Police Review Board is to maintain public confidence in our municipal police agencies by delivering judicious, timely, impartial, client-oriented service to the public, to the police services and to the police officers within its jurisdiction.

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Executive Summary

The Police Complaints Commissioner's Office investigates complaints by citizens alleging misconduct by municipal police officers. The Office provides administrative support to the Police Review Board which is empowered to hear complaints made by the public and appeals from police officers who are disciplined.

Complaints by citizens must be filed using a prescribed form within six months of the incident that provoked the complaint and be signed by the complainant. The police department investigation of the complaint must be completed within 60 days of the date that the complaint form is filed. In those instances where the complainant is not satisfied by the decision of the Chief or the municipality's Board of Police Commissioners, the Commissioner may conduct an independent investigation. If, as a result of that investigation, the Commissioner finds that the complaint is not frivolous or vexatious, the matter is referred to the Police Review Board. If the Commissioner finds the complaint to be frivolous or vexatious, the complainant can appeal the Commissioner's refusal to send the complaint to a hearing to the Chair of the Police Review Board. Police Review Board hearings are open to the public unless the Review Board orders otherwise. The Police Review Board's decision is final.

In 2008, the Commissioner received 149 complaints from the public. An additional 61 internal disciplinary matters were dealt with by the Office. While the number of public complaints decreased (166 in 2007) and the number of internal matters increased (44 in 2007), the total number of complaints remained the same at 210.

Of the 149 public complaints, two were substantiated, one was partially substantiated, 11 were informally resolved, 72 were unfounded, 11 were withdrawn, 6 were abandoned, 17 are still under investigation, and 30 were not accepted or proceeded with because they did not meet the statutory conditions or the officers retired or resigned.

Public complaints related to abuse of authority continued to be the most common allegations in 2008, followed by complaints related to discreditable conduct and neglect of duty. Internal complaints dealing with discreditable conduct were followed by those involving neglect of duty as the two most prevalent internal disciplinary allegations for 2008.

Thirty three public appeals were filed in 2008. The Commissioner exercised her statutory discretion to conduct an independent investigation on 22 of them. As a result of these investigations, two files were forwarded to the Police Review Board for a formal hearing (by the time of reporting).

Fourteen complainants chose to appeal the Commissioner's decision denying a hearing before the Police Review Board. Appeals are made to the Chair of the Police Review Board. The Chair did not overrule the Commissioner in 2008 by the time of reporting. Seven complainants are awaiting the Chair's decision on their appeals.

Two internal disciplinary matters were appealed to the Police Review Board (by the time of reporting) in 2008.

Role of the Police Review Board/Commissioner

The primary role of the Office of the Police Complaints Commissioner is to investigate complaints by citizens alleging misconduct by municipal police officers. The Police Review Board is empowered to hear and rule on public complaints and police officer's appeals against disciplinary penalties or dismissals that are imposed or ordered by chiefs of police and boards of police commissioners.

The responsibilities of the Police Review Board are outlined in Section 18 of the *Police Act* which states that: "The Review Board shall perform the functions and duties assigned to it by this *Act*, the regulations, the Minister or the Governor in Council".

These responsibilities include the following:

- 1) Conduct investigations and inquiries in accordance with this *Act*; and
- 2) Conduct hearings into complaints referred to it by the Complaints Commissioner in accordance with the *Act* or the regulations

Section 19(1) of the *Police Act* provides that the Minister may direct the Review Board to investigate, inquire into and report to the Minister upon any matter relating to:

- (a) the extent, investigation or control of crime
- (b) the enforcement of law
- (c) the operation and administration of a police department

The Office of the Police Complaints Commissioner was established by proclamation of the *Police Act* on December 20, 2005 and came into effect January 1, 2006. Prior to this, the Nova Scotia Police Commission was responsible for many of the functions that fall within the purview of the *Police Act* and regulations. The Office of the Police Complaints Commissioner is responsible for providing all of the administrative support needed by the Review Board to carry out its responsibilities.

The Police Complaints Commissioner shall attempt to negotiate a resolution to public complaints upon an appeal by the complainant. If the Commissioner determines that the complaint has merit he/she will forward the matter for a full hearing before the Police Review Board. The Commissioner may forward the matter to an outside investigator for a full, independent investigation to assist with this decision.

Where the Commissioner cannot satisfactorily resolve a complaint, or has determined the complaint does not merit a review by the Board, he/she may refuse to forward the complaint to a hearing. The complainant may then seek an order to refer the complaint to the Board by appealing the decision of the Commissioner to the Chair of the Review Board.

Administrative History

The Nova Scotia Police Commission was established by proclamation of the *Police Act* in 1976. At that time, the Police Commission reported to the Attorney General; it was responsible for improving the effectiveness of municipal police forces and relations between the police and the public. Initially the Police Commission provided a large number of services relating to provincial policing and security including:

- 1) development and approval of training programs for police officers,
- 2) development of programs to improve public awareness of police functions, duties and responsibilities,
- 3) maintenance of statistics and research services,
- 4) determinations of the adequacy, efficiency, and effectiveness of the police services provided by municipalities,
- 5) recommendations for appointment or re-appointment of Provincial Civil Constables, Special Constables, and By-Law Enforcement Officers; and
- 6) other duties under the Private Investigators and Private Guards Act and the Police Services Act.

In 1992, changes to the *Police Act* resulted in the re-organization and re-orientation of the Nova Scotia Police Commission. The majority of the services listed above were transferred to the Policing Services Division of the Department of the Solicitor General. These services are now the responsibility of the Department of Justice. The Police Commission retained its responsibility for investigating matters relating to the conduct and performance of duties by police, the administration of a police force, the system of policing in municipalities, and the police needs of municipalities.

The Nova Scotia Police Review Board was established through amendments to the *Police Act* in the mid-1980s. It replaced the Police Commission as the adjudicating body for citizen complaints and for appeals by officers against decisions made in internal discipline matters. On January 1, 2006 a new *Police Act* was proclaimed and Office of the Police Complaints Commissioner was created.

Commissioner & Review Board Members

Under the provisions of Section 13(1) of the *Police Act*, the Nova Scotia Police Review Board is composed of not less than three persons appointed by the Governor-in-Council.

As of December 31, 2008 the members of the Police Review Board were:

Nadine Cooper Mont	Complaints Commissioner	Daniel Paul	Member
Lester Jesudason	Chair	Ken Langille	Member
Linda Garber	Vice Chair	Paul Gates	Member
Charles Schafer	Member	Betty Thomas	Member
Peter James	Alternate Member	Orville Symonds	Member

Staff

Thomas Haney	Director (part year)
Pamela J. Whittaker	Office Manager
Mirella LoPresti	Administrative
Norma MacDonald	Administrative

Staff Offices



The Office of the Police Complaints Commissioner is located at Sun Tower, 1550 Bedford Highway, Suite 720, Bedford, Nova Scotia.

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E-Mail: polcom@gov.ns.ca

Organizational Chart



Professional Association

The Office of the Complaints Commissioner is proud to be a member of the Canadian Association for Civilian Oversight of Law Enforcement (CACOLE). CACOLE is a national non-profit organization of individuals and agencies involved in the oversight of police officers in Canada. CACOLE is dedicated to advancing the concept, principles and application of civilian oversight of law enforcement throughout Canada and abroad.

The first meeting of heads of oversight agencies happened in the fall of 1995, the first conference held by the not yet incorporated organization was held in Halifax in September of 1996. CACOLE, was ultimately established in 1997, and is an incorporated non-profit organization under the Canada Incorporations Act. The national organization is governed by a set of By Laws and is managed by an elected, volunteer Board of Directors representing oversight agencies in each province, as well as First Nations and the Federal Government. The part-time Executive Director is the only paid position.

CACOLE members represent diverse organizations - municipal and provincial police boards and commissions, First Nations, provincial and federal oversight agencies, ombudsman offices, police associations and professional standard bureaus. CACOLE member organizations operate in Canada, the United States, Great Britain, Northern Ireland, Portugal and other European countries.

For more information please visit CACOLE's website at: www.cacole.ca



The Complaint Process

How long do I have to file a complaint?

You must file your complaint within 6 months of the incident which gave rise to the complaint. If you file a complaint 6 months after the incident it cannot be considered under any circumstances.

Where do I file a complaint?

You may make your complaint against a police officer, chief of police, or police department in general to any of the following:

- ⇒ Any member of the police force of which the officer is a member;
- ⇒ The Board of Police Commissioners in the municipality for which the police force is responsible for policing;
- ⇒ The Police Complaints Commissioner.

The Police Complaints Commissioner obtains a copy of every complaint, wherever it is filed.

How do I file a complaint?

You must file the complaint in writing. There is a form available (Form 5) and assistance can be provided by the Commissioner's office. You can obtain a form from any municipal police station, local board, or the Police Complaints Commissioner. A form can also be downloaded from the following website: http://www.gov.ns.ca/just/Policing_Services/complaints.asp

You should include details such as the date, time and place of the incident that you are complaining about. When you file a complaint you will receive a form describing the complaint procedure.

Will my complaint be taken seriously?

Yes. Once you have put your complaint in writing, the Chief of Police or the authority will appoint an officer to investigate the complaint.

What happens after I make my complaint?

The police officer appointed to investigate the complaint will contact you to discuss the matter and will try to resolve the complaint informally if you and the officer you complained about agree. If informal resolution is not agreed upon, the investigator will proceed with the investigation. The police department investigation must be completed 60 days from the day you filed the written complaint. In some circumstances, the Commissioner may grant an extension of time to complete the investigation. You will receive a notice when the investigation is complete.

Who decides the outcome of the case?

The Chief of Police or the Municipal Board of Police Commissioners (if the complaint is against the Chief of Police) will review the investigation and based on its findings will decide to:

- ⇒ Take no further action with respect to the complaint; or
- ⇒ Discipline the officer.

You will be notified of the decision, as will the officer complained about and the Commissioner.

What is the role of the Police Complaints Commissioner in the Police Department's Investigation?

The Commissioner ensures that time limitations provided within the *Police Act* have been and are adhered to and may exercise her/his authority to extend the time to investigate complaints when additional time is requested by the authority.

What can I do if I am not satisfied with the decision of the Chief, or the Municipal Board of Police Commissioners?

You must file a Notice of Review (Form 13) with the Commissioner within 30 days of receipt of the decision. Once you file the Form 13, the Commissioner will attempt to mediate an informal resolution. Any informal agreement will require the consent of the officer being complained about and the complainant.

If informal resolution is unsuccessful, the Commissioner may conduct an independent investigation of the complaint. Following the completion of this investigation, the Commissioner will decide whether the complaint is frivolous and vexatious and if that is the case, the matter will not be referred to the Police Review Board. If the complaint is not referred

to the Police Review Board, you will be notified that no further action will be taken with respect to your complaint.

What can I do if my complaint is not referred to the Review Board?

The Commissioner's decision can be appealed by filing a Notice of Review in Form 15 with the Nova Scotia Police Review Board for an order that the complaint be referred to the Review Board. The Form 15 must be filed within 30 days of receipt of the Commissioner's decision. The Chair of the Review Board will review the file and can overrule the Commissioner and forward the complaint to the Board for a hearing. The decision of the Chair is final. Please note that this section of the Act was repealed on April 7, 2009. Further information on the repeal may be obtained from the Commissioner's Office.

What happens when my complaint is referred to the Review Board?

A panel of three members will conduct a public hearing into your complaint. You will be notified of the hearing date and you may be represented by a lawyer if you wish. If you are not represented by a lawyer, the Office of the Police Complaints Commissioner will provide assistance in preparation of subpoenas for witnesses and information on hearing procedures.

Is my complaint kept confidential?

Complaints are considered confidential. However, if your complaint is referred to the Police Review Board, the hearing is open to the public, unless the Review Board orders otherwise.

Who sits on the Police Review Board?

The Governor in Council appoints civilian members to the Police Review Board. Please refer to page 3 for the names of the members of the Police Review Board. A Chair and Vice-Chair are designated. Co-Chairs may also be designated by the Governor in Council. The Chair or Vice-Chair and two members constitutes quorum.

What can the Review Board do?

The Review Board may:

⇒ Find the complaint valid and make recommendations on penalties;

- ⇒ Dismiss the matter;
- ⇒ Affirm or change any penalty which has been imposed or substitute a finding;
- ⇒ Award or fix costs where appropriate.

The Review Board cannot award compensation.

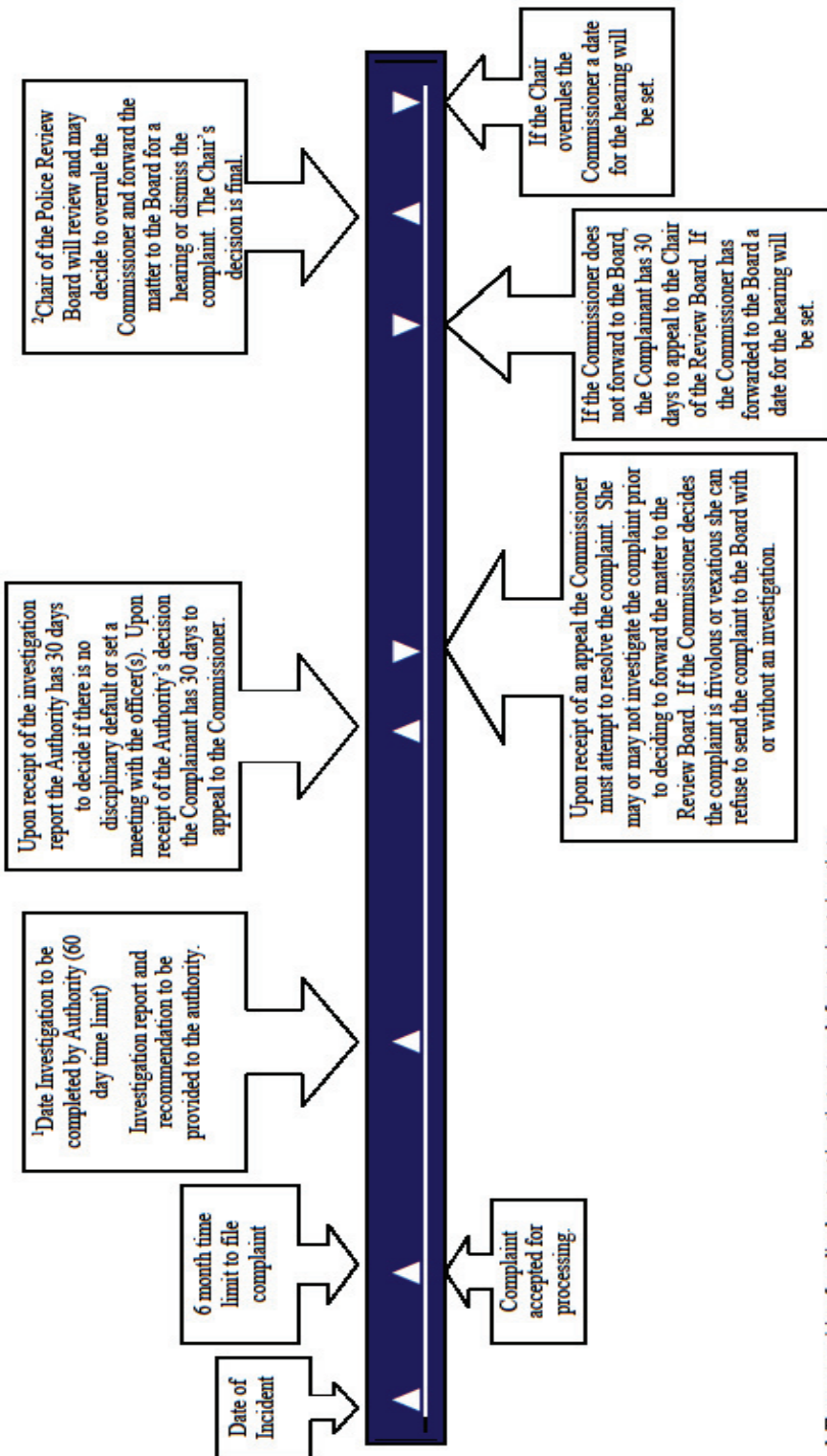
Can a police officer appeal?

The police officer may appeal disciplinary action imposed by the Chief of Police or the Authority.

What if I am dissatisfied with the Review Board's decision?

The Review Board's decision is final. If you are unhappy with it, you should contact a lawyer.

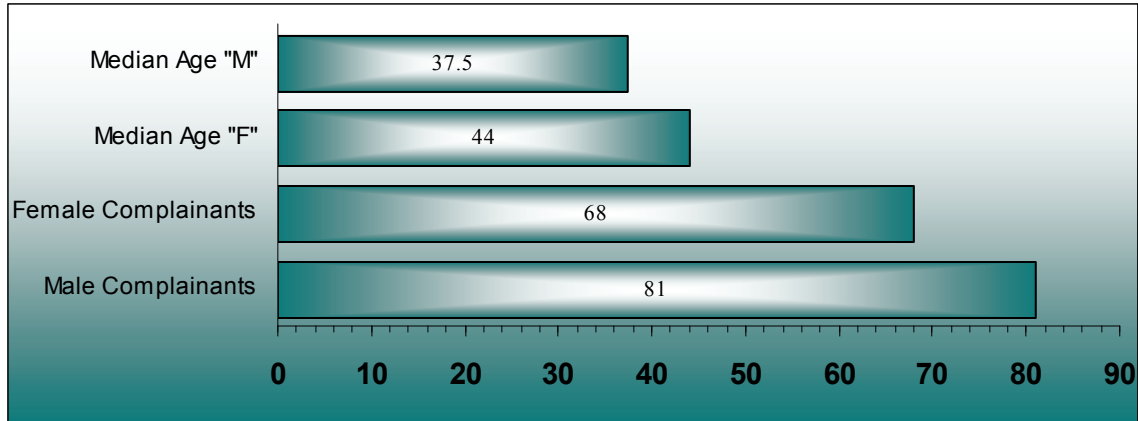
Filing a Public Complaint Timeline Example



1. There are provisions for police department investigators to apply for extensions to investigate.
 2. This section of the Police Act was repealed on April 7, 2009.

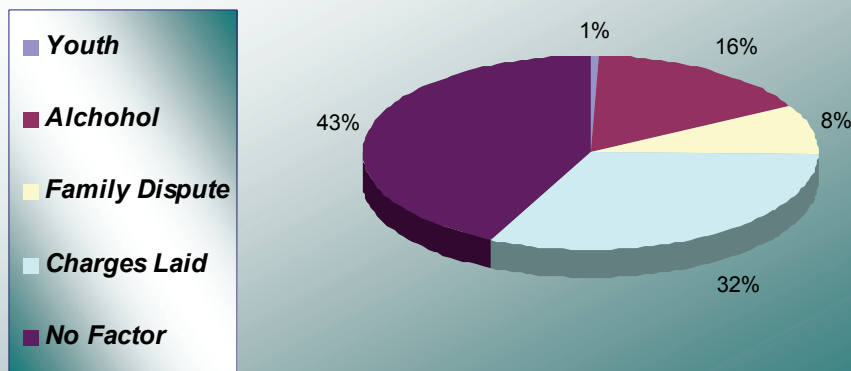
Demographics

In 2008 there were a total of 149 public complaints filed. Sixty eight public complaints were filed by women with a median age of 44. Men accounted for the other 81 complaints filed; their median age was 37.5.



The figure shown below outlines the percentage of instances in 2008 where there were reports of alcohol involvement, youth involvement, charges laid, and/or family disputes on the part of the complainants. All data has been collected from complaint forms or from investigation reports. 'Charges Laid' also includes arrests and the issue of summary offence tickets.

Associated factors



Complaints by municipal agency

The table below provides the number of public and internal complaints by municipal police agency.

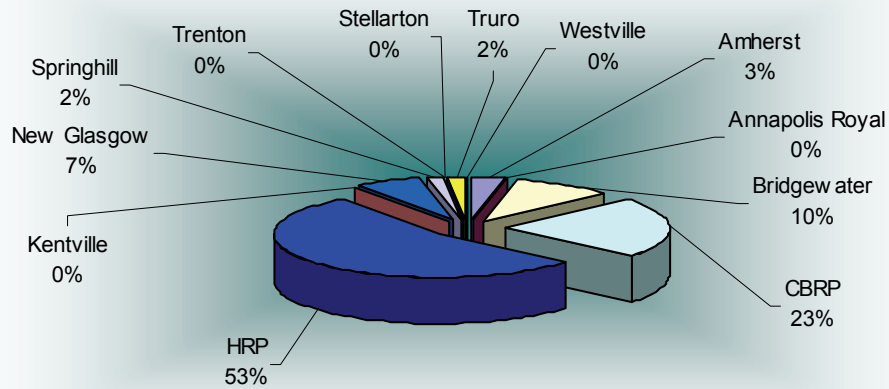
Department	2007		2008	
	PC	ID	PC	ID
Amherst	6	2	8	2
Annapolis Royal	0	0	0	0
Bridgewater	1	1	4	6
CBRPS	34	5	28	14
HRPS	104	26	88	33
Kentville	1	1	1	0
New Glasgow	3	2	2	4
Springhill	2	0	3	1
Stellarton	7	0	1	0
Trenton	1	0	3	0
Truro	6	7	8	1
Westville	1	0	3	0
Totals	166	44	149	61

PC=Public Complaints
ID=Internal Discipline

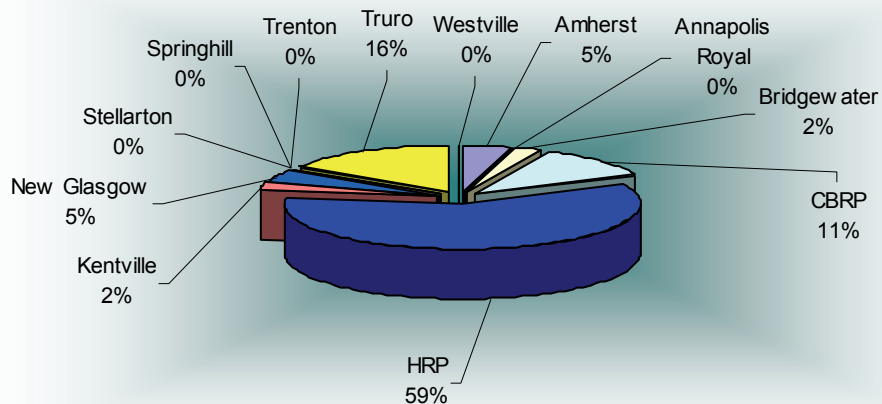
Internal Discipline

The number of internal disciplinary matters increased from 44 to 61 between 2007 and 2008. This represents an increase of 38.63%.

2008 Internal Discipline

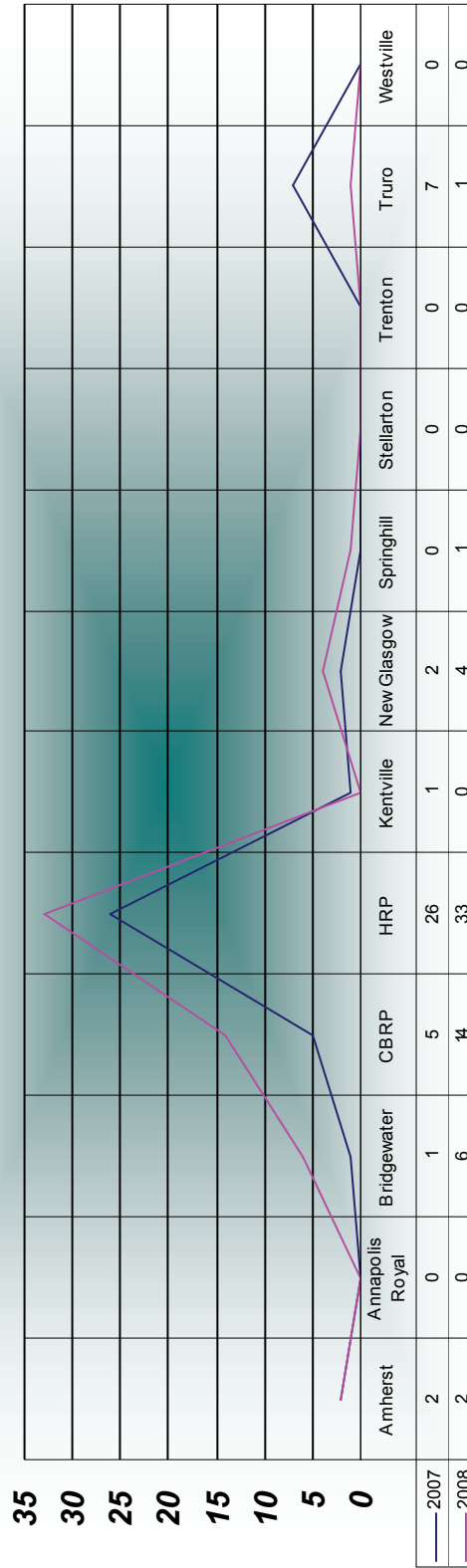


2007 Internal Discipline



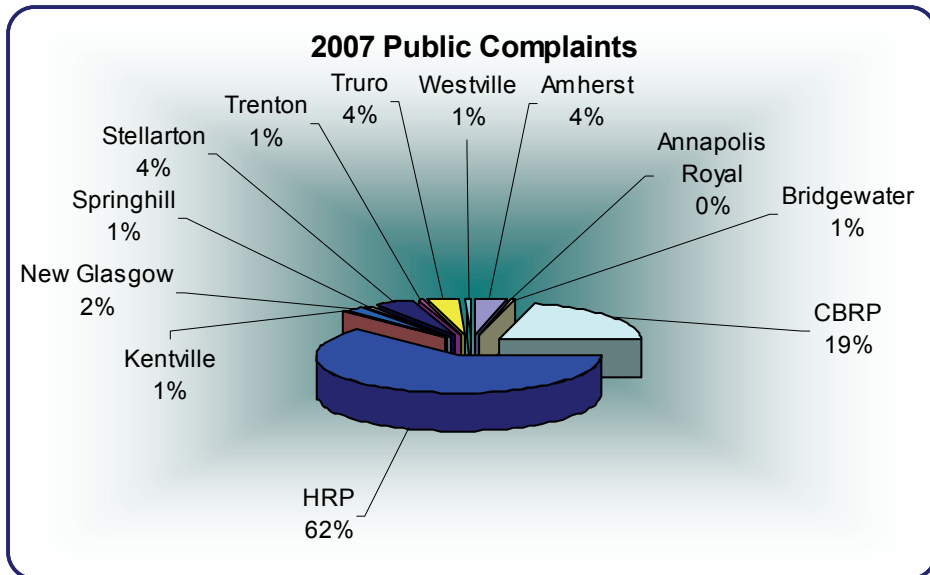
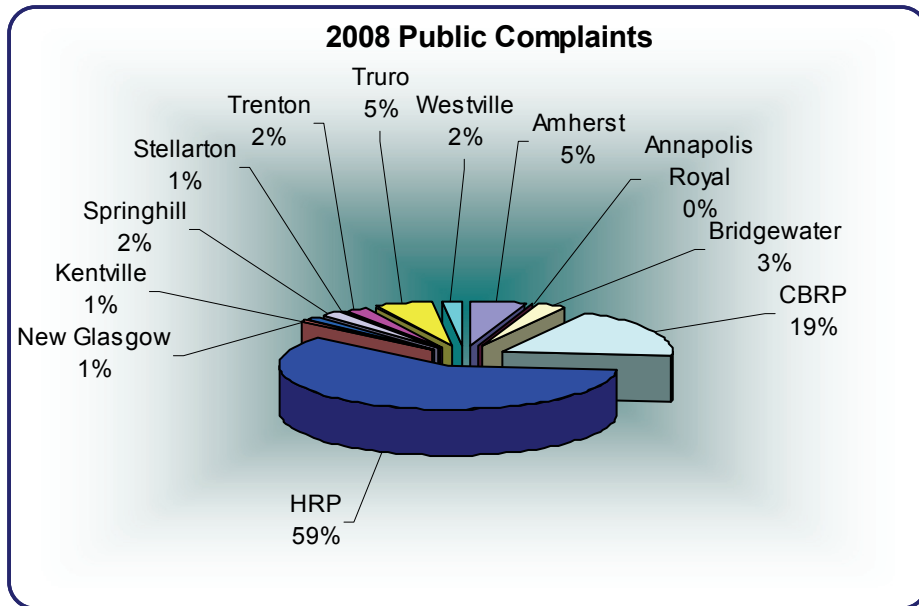
Internal Disciplinary Complaints by Department

— 2007 — 2008



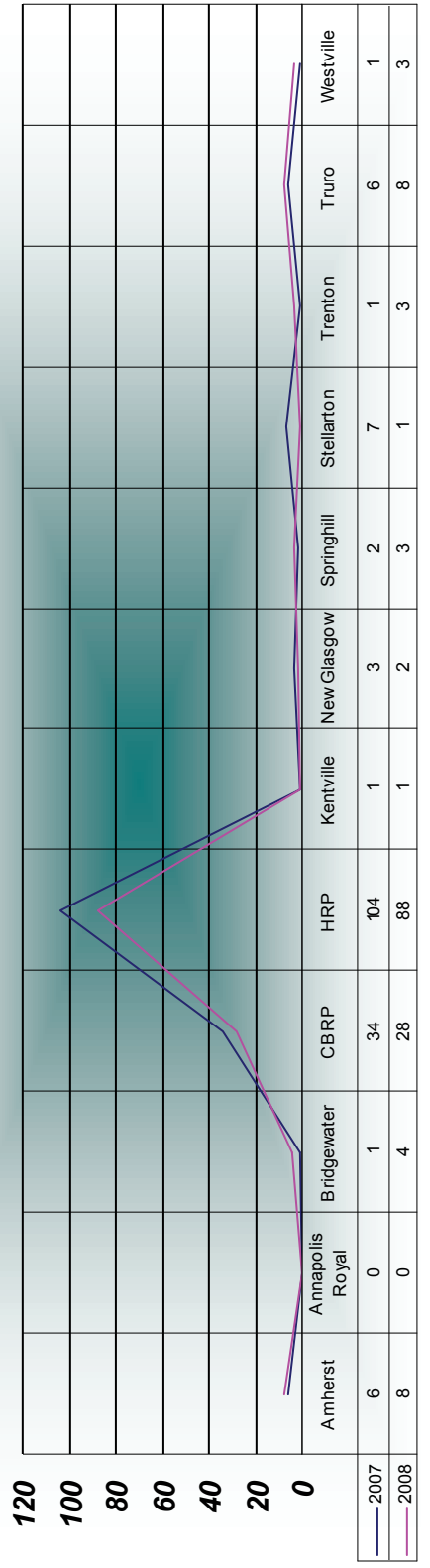
Public Complaints

Public Complaints decreased from 166 to 149, or 10.24% between 2007 and 2008.



Public Complaints by Department

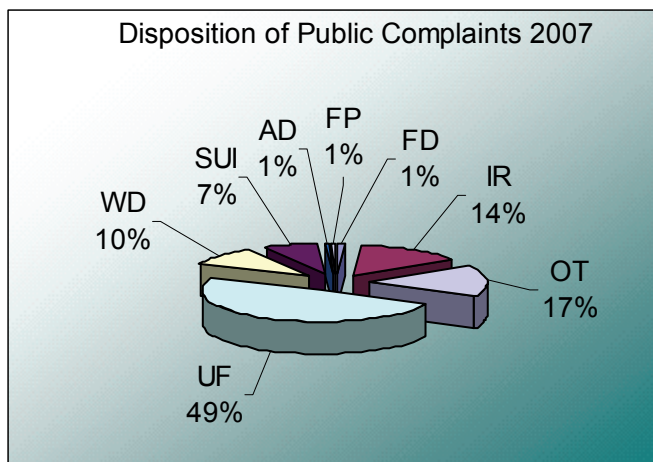
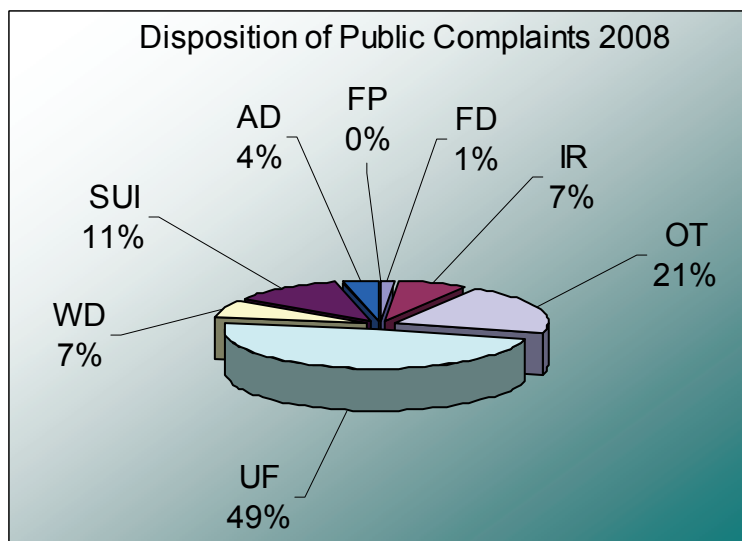
— 2007 — 2008



Disposition of Public Complaints

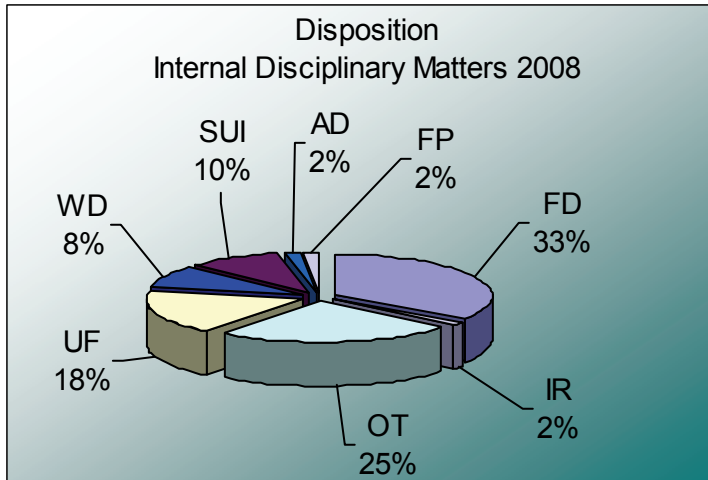
These graphs illustrate the percentage of public complaints filed with the Office of the Police Complaints Commissioner in terms of their disposition at the printing of this report.

1. *Other* includes complaints filed beyond the 6 month time limit, incidents that did not constitute a breach of the code of conduct, or officer retirement.



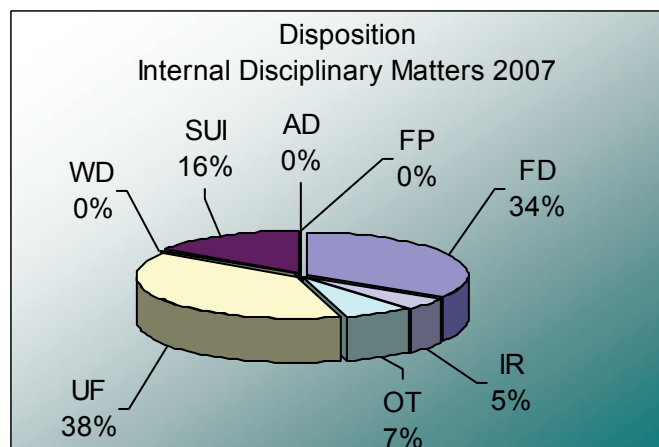
Disposition - Public	Abbreviation	2007	2008	Change
Founded	FD	2	2	0
Informal Resolution	IR	24	11	-13
Other ¹	OT	28	30	2
Unfounded	UF	81	72	-9
Withdrawn	WD	17	11	-6
Still Under Investigation	SUI	12	17	5
Abandoned	AD	1	6	-5
Founded in Part	FP	1	0	-1
Total		166	149	

Disposition of Internal Disciplinary Matters



These graphs illustrate the percentage of internal complaints filed with the Office of the Police Complaints Commissioner in terms of their disposition at the time of reporting.

1. *Other* includes complaints filed beyond the 6 month time limit, incidents that did not constitute a breach of the code of conduct, or officer retirement.



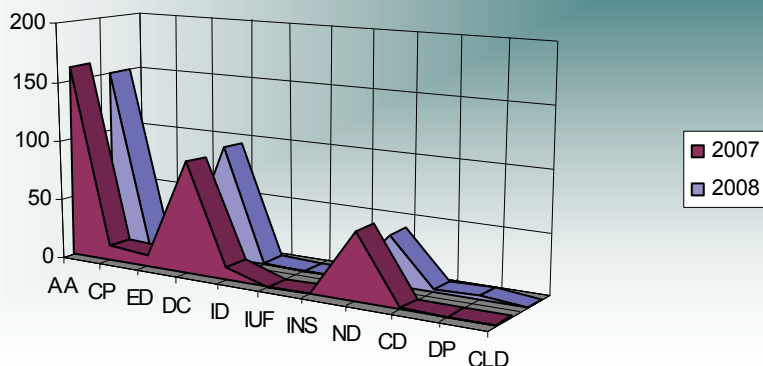
Disposition - Internal	Abbreviation	2007	2008	Change
Founded	FD	15	21	6
Informal Resolution	IR	2	1	-1
¹ Other	OT	3	² 15	12
Unfounded	UF	17	11	-6
Withdrawn	WD	0	5	5
Still Under Investigation	SUI	7	6	-1
Abandoned by Department	AD	0	1	1
Founded in Part	FP	0	1	1
Total		44	61	

²This figure is skewed upward due to a single officer receiving 10 separate internal complaints during the 2008 reporting year.

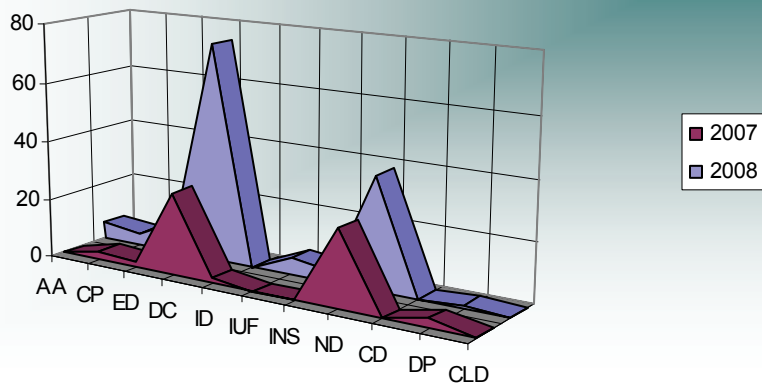
Allegations

Abbreviation	Alleged Defaults	Public			Internal		
		2007	2008	Change	2007	2008	Change
AA	Abuse of Authority	162	150	-12	0	6	6
CP	Corrupt Practice	12	0	-12	3	4	1
ED	Engages in Deceit	10	5	-5	2	11	9
DC	Discreditable Conduct	93	96	3	28	74	46
ID	Improper Disclosure	10	1	-9	2	0	-2
IUF	Improper use of Firearm	0	0	-	0	6	6
INS	Insubordination	0	0	-	0	4	4
ND	Neglect of Duty	56	41	-15	26	38	12
CD	Complaint Against Department	1	2	1	0	0	-
DP	Damages Property	0	3	3	3	1	-2
CLD	Liquor or Drug Infraction	0	0	-	0	0	-
	Total	344	298		64	144	

Public Complaint Allegations



Internal Discipline Allegations



Appeals to the Commissioner & Chair of the Police Review Board

Public Appeals of Complaint Files Opened in 2008

Thirty three public appeals were filed in 2008 by complainants who were not satisfied by the Authorities' decision. Of those thirty three appeals, the Commissioner determined that twenty two of them merited an independent investigation. As a result of these investigations, two files were forwarded to the Police Review Board for a formal hearing.

Fourteen complainants chose to appeal the Commissioner's decision against a hearing of the Police Review Board to the Chair of the Police Review Board. The Chair did not overrule the Commissioner in 2008. At the time of reporting, seven complainants were waiting for a decision from the Chair.

Internal Disciplinary Appeals Resulting from Files Opened in 2008

Two internal disciplinary matters were appealed to the Police Review Board by the time of reporting for the 2008 calendar year.

Complaint Summaries

The following are summaries of a selection of complaints filed with the Office of the Police Complaints Commissioner in 2008. These synopses are used to demonstrate the application of the complaint process and the Nova Scotia Police Act.

File PC-08-0003

Public Complaint

Founded

Allegation(s):

Acting in a disorderly manner or in a manner that is reasonably likely to bring discredit on the reputation of the police department 24(1)(a)

Neglecting to or, without adequate reason, failing to promptly, properly or diligently perform a duty as a member 24(3)(a)

The respondent was accused of and found guilty of failing to properly investigate and report an incident of family violence. The respondent was placed under close supervision for six months and a written reprimand was placed in his/her file for a period of one year.

File PC-08-0038

Internal Complaint

Loss of jurisdiction—Officer retired

Allegation(s):

Neglecting to or, without adequate reason, failing to promptly, properly or diligently perform a duty as a member 24(3)(a)

The respondent was accused of failing to properly investigate a report of an assault. The matter concluded before the internal investigation was completed as the officer left the force. Jurisdiction is lost over disciplinary matters when an officer retires or resigns.

File PC-08-0074

Public Complaint

Founded

Allegation(s):

Communicating information that the member has as a member of a police department without proper authority 24(5)(a)

The complainant alleged that the respondent was deliberately releasing information about an investigation that was negatively affecting his standing in the community. Attempts to informally resolve this complaint were unsuccessful as the complainant wished to continue with the formal process. The respondent admitted to this allegation and was disciplined: 48 hours to be deducted from either lieu time or vacation time; complete an ethics course; records system training; review of all internal computer system policies and procedures; letter of reprimand placed on personnel file for 1 year.

File PC-08-0091 Public Complaint Not sustained

Allegation(s): Abuse of authority by unlawfully exercising authority as a member 24(7)(c)

The complainant was arrested for committing fraud and did not cooperate by providing personal identification. The complainant was held until such time that his/her identification could be verified. The complainant alleged that the officers involved held him/her in custody without cause. The authority ruled that there had been no disciplinary default and the complainant did not appeal.

File PC-08-0082 Public Complaint Not accepted

Allegation(s): Using unnecessary force on or cruelly treating any prisoner or other person with whom the member may be brought into contact in the course of duty 24(7)(b)

The complainant alleged that unnecessary force was used during the arrest of several protestors. The complainant was not arrested him/herself. Section 28 of the Police Act deals with complaints made by third parties and it states:

28(1) A complaint made by a person who is not personally affected by the occurrence that gave rise to the complaint must not be proceeded with unless the person who is personally affected by the occurrence consents to the processing of the complaint by endorsing the complaint in writing at the time it is made.

The complainant was offered the option of having the affected party endorse the complaint in writing and returning it to the Police Complaints Commissioner for consideration but the complainant did not do so.

File PC-08-0111 Public Complaint SUI (Still under investigation)

Allegation(s): Acting in a disorderly manner or in a manner that is reasonably likely to bring discredit on the reputation of the police department 24(1)(a)

Contravening an enactment of the Province, a province or territory of Canada or the Government of Canada in a manner that is likely to bring discredit on the reputation of the police department 24(1)(b)

Neglecting to or, without adequate reason, failing to promptly, properly or diligently perform a duty as a member 24(3)(a)

Off duty members of various ranks were alleged to have been involved in a physical altercation with civilians. The complaint process was suspended as the result of the com-

mencement of a criminal investigation in accordance with subregulation 70(3) of the Police Act Regulations, which states:

If a complaint or allegation that is under investigation is also the subject of a criminal investigation or proceedings, the disciplinary authority or Review Board must suspend the investigation of the complaint or allegation until the completion of the criminal investigation or proceedings.

Upon the completion of the criminal investigation, the complaint process resumed. Officers involved in the alleged altercation have been requested to attend a formal meeting with regard to the allegations on a future date.

File PC-08-0157

Public Complaint

Informally resolved

Allegation(s)

Neglecting to or, without adequate reason, failing to promptly, properly or diligently perform a duty as a member 24(3)(a)

The complainant alleges that the respondent did not adequately pursue a report that her child was threatened by another child. A meeting was held in which the respondent confirmed that future reports will be fully investigated and a crown prosecutor will be consulted to determine if charges will be pursued. All parties agreed that this was satisfactory to conclude the complaint process and a form 7, Record of Informal Resolution of Complaint, was filed with the Police Complaints Commissioner.

File PC-08-0165

Public Complaint

Withdrawn

Allegation(s):

Contravening an enactment of the Province, a province or territory of Canada or the Government of Canada in a manner that is likely to bring discredit on the reputation of the police department 24(1)(b)

An off-duty officer was accused of assaulting a member of the public. The complaint process was suspended according to subregulation 70(3) of the Police Act Regulations due to the commencement of a criminal investigation. The criminal investigation concluded and there were no grounds to proceed with charges. The complainant then filed a formal withdrawal using the prescribed Form 6.

Municipal Police Agencies



Chief Charles Rushton
Amherst Police Department
45 Victoria Street
Amherst, Nova Scotia B4H 1X4
P (902) 667-8600 F (902) 667-0268



Chief Ross Campbell
Annapolis Royal Police Department
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Annapolis Royal, Nova Scotia B0S 1A0
P (902) 532-2427 F (902) 532-7492



Chief Brent Crowhurst
Bridgewater Police Department
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(P.O. Box 9, B4V 2W7)
P (902) 543-2465 F (902) 543-7478



Chief Myles Burke
Cape Breton Regional Police Service
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Chief Frank Beazley
Halifax Regional Police
1975 Gottingen Street
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Chief Mark Mander
Kentville Police Service
80 River Street
Kentville, Nova Scotia B4N 1G9
P (902) 678-3378 F (902) 678-6600



Chief Gary Copeland
 Springhill Police Service
 P.O. Box 2380
 Springhill, NS B0M 1X0
 P (902) 597-3779 F (902) 597-3119



Chief (Acting) Hugh Muir
 Stellarton Police Service
 PO Box 609
 Stellarton, Nova Scotia B0K 1S0
 P (902) 752-6160 F (902) 752-4101



Chief Robert White
 Trenton Police Department
 P. O. Box 1224
 Trenton, Nova Scotia B0K 1X0
 P (902) 752-1113 F (902) 752-2144



Chief David MacNeil
 Truro Police Service
 776 Prince Street
 Truro, NS B2N 1G9
 P (902) 895-5351 F (902) 897-3270



Chief Don Hussher
 Westville Police Service
 PO Box 923
 Westville, NS B0K 2A0
 P (902) 396-2777 F (902) 396-2779



Chief Delaney Chisholm
 New Glasgow Police Service
 225 Park Street
 New Glasgow, Nova Scotia B2H 5P7
 P (902) 755-8325 F (902) 755-9982

If your complaint concerns the conduct of members of the RCMP please contact the Commissioner for Public Complaints Against the RCMP (CPC) at 1-800-665-6878 (TTY: 1-866-432-5837). Complaints can also be made using the online form on the CPC's website at: www.cpc-cpp.gc.ca or in writing to the following address:
 7337 137 Street, Suite 102, Surrey, British Columbia, V3W 1A4

Nova Scotia 2008 Police Resources & Population

Municipality	Population ¹	Male	Female	Total	Population per Police Officer	Other Personnel	Total Operating Expenditures (2007)
Population (100,000+)							dollars
Cape Breton Regional	103,418	195	9	204	507	112	19,488,259
HalifaxRegional	215,830	421	84	505	427	295	65,174,978
Population (5,000 - 14,999)							
Amherst	9,560	22	1	23	416	10	2,624,366
Bridgewater	8,048	18	4	22	366	11	2,993,685
Kentville	5,923	21	1	22	269	4	1,752,800
New Glasgow	9,325	23	3	26	359	9	2,833,366
Truro	11,305	29	6	35	323	22	3,535,600
Population (<5,000)							
Annapolis Royal	524	4	0	4	131	1	188,355
Springhill	4,106	10	0	10	411	7	1,051,905
Stellarton	4,791	9	1	10	479	10	1,231,465
Trenton	2,714	6	1	7	388	7	946,010
Westville	3,902	7	0	7	557	4	843,407

Adapted from: Statistics Canada, 2008, *Police Resources in Canada, catalogue no. 85-225-X, pages 18, 33.*

1. Populations are based on July 1st preliminary postcensal populations for 2007 (based on 2001 Census in 2006 boundaries). Demography Division, Statistics Canada. Populations are adjusted to follow policing boundaries. Populations for 2008 were not yet available at the publishing of the Statistics Canada report.

Use caution in comparing forces: The number of officers may not reflect the number available for general community policing because some officers in certain communities are restricted to specific locations (e.g. ports, airports). Operational expenditures may vary considerably between police services for many reasons.



Office of the Police Complaints Commissioner

Sun Tower, 1550 Bedford Highway, Suite 720, Bedford Nova Scotia

Mailing Address:

PO Box 1573 Halifax, Nova Scotia B3J 2Y3

Telephone: (902) 424-3246

Facsimile: (902) 424-1777

polcom@gov.ns.ca