

# *THE REGULATORY CRAFT IN NOVA SCOTIA*

## **WORKSHOP AGENDA Westin Hotel, Commonwealth B**

**Monday 19<sup>th</sup> November 2007**

(last revised: 11/15/2007)

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### **08.00: Coffee, Registration**

### **08.30: Introductions**

### **08.40 – 09.30: Session 1: Undoing Harms: The Challenges of Effective Risk-Control**

Professor Sparrow will begin the workshop with a short lecture focusing on the operational mechanisms needed to support the “regulatory craft.” (This will extend the ground covered by the conference speech on Tuesday, not replicate it. Participants will benefit much more from the workshop if they are able to attend the previous day’s conference sessions.)

### **09.30 – 10.00: Session 2: Diagnosis**

An interactive session in which participants will be organized into relevant groups (ie: program, sector or branch) to:

- clarify their organization’s aspirations and the path of organizational development they are pursuing
- examine the extent to which the risk-mitigation/problem-solving approach has been institutionalized, and successes to date
- identify residuals issues that need further clarification or development.

Possibilities might include:

- performance measurement
- adoption of creative compliance strategies
- the place for, and limits of, client service
- understand the role of analysis in risk mitigation
- allocation of resources and responsibilities

### **10.00 – 10.15: Coffee Break**

### **10.15 – 11.15: Session 3: Diagnosis (cont.)—feedback from groups, and discussion**

### **11.15 – 12.00: Session 4: Protocols & Managerial Infrastructure:**

- Examination of various professions’ protocols for harm-reduction tasks
- Portfolio management (for projects) and supporting organizational infrastructure
- Understanding the multiple forms of discretion, and relationships between them.

### **12.00 – 13.00: Lunch (provided)**

### **13.00 – 14.30: Session 5: Understanding the Risk-Control Performance Account**

- Understanding political and public pressures on performance reporting
- Deficiencies of traditional reporting practices
- Classic frustrations in trying to demonstrate “risks-reduced”
- The role of analysis
- Options for defining and delegating risk-reduction tasks

**14.30 – 14.45: Break**

**14.45 – 16.15: Session 6: The Risk-Control Performance Account (Continued)**

- Establishing Causality
- Measuring Prevention
- Assigning Credit

**16.15: Closing Remarks - Professor Sparrow and Chris Daly, NSEL**

**16.30: Workshop Close**