

Chapter 37

TRAFFIC ANCILLARY SERVICES

Standards in this chapter govern many diverse traffic-related ancillary services performed by the department. These services are basically activities having an indirect effect on traffic flow and responses to citizen-generated requests for assistance.

37.1 Ancillary Services

37.1.1 A written directive specifies procedures for obtaining mechanical assistance or towing services.

Comments: The directives should establish procedures for obtaining services or other assistance in an equitable manner that satisfies the needs of the public, the police department, and the providers of such services. (M M M)

37.1.2 A written directive specifies procedures for the handling of abandoned vehicles.

Comments: The directive should define the circumstances under which vehicles are considered abandoned and when and how they are to be removed. (M M M)

37.1.3 A written directive governs the removal and towing of vehicles.

Comments: The directive should establish procedures for removal or towing of vehicles that are (1) illegally stopped, standing, or parked; (2) stolen or abandoned; and/or (3) in the department's custody. (M M M)

37.1.4 A written directive requires that a record be maintained of all vehicles removed or towed at the direction of an officer.

Comments: Whenever a vehicle is removed or towed at the direction of an officer, a written record should be made of the time, date, location, requesting officer, reason for removal or tow, towing service, location of the vehicle, and notification (or attempts) of the registered owner. (M M M)