



Air Medical Transport Survey

Referring Hospital, Physician

Patient Name:

Hospital:

Unit:

Date of Transport:

Survey Completed by:

EHS LifeFlight is continuing to identify methods of improving our service. One method is through hospital/agency feedback. We would appreciate your valued participation by completing our survey and returning it to the EHS LifeFlight office, either by fax

902-873-3987

or by using the enclosed self-addressed stamped envelope. Your comments are greatly appreciated.

Thank you!

For further information on EHS LifeFlight, please visit our web site at www.gov.ns.ca/health/ehs

1) EHS LifeFlight was accessed via the Air Medical Transport Line.
Comments:

Yes No

2) There was rapid access to our MCP (Medical Control Physician) for patient consultation.
Comments:

Strongly Agree Disagree
 Agree Strongly Disagree

3) The dispatch staff was courteous and helpful.
Comments:

Strongly Agree Disagree
 Agree Strongly Disagree

4) The dispatch process was efficient and easy to follow.
Comments:

Strongly Agree Disagree
 Agree Strongly Disagree

5) The ETA provided was accurate.
Comments:

Strongly Agree Disagree
 Agree Strongly Disagree

6) The Air Medical Crew was professional, courteous and attentive.
Comments:

Strongly Agree Disagree
 Agree Strongly Disagree

7) Overall, the service was satisfactory.
Comments:

Strongly Agree Disagree
 Agree Strongly Disagree