

New Policies for Patients Entering Nursing Homes: 1-800-225-7225

This is the toll-free number for more information about home care, entering a home for long term care, or finding protection for a vulnerable adult. This number operates between 8:30 a.m. and 4:30 p.m., every day including weekends.

Is Home Care the best option?

The 1-800-225-7225 number is now the number to call for all continuing care services:

1. home care,
2. placement into homes for long term care, and
3. finding protection for vulnerable adults.

People may think they're ready for nursing home care, however, an assessment may find that home care is right for them. Most people prefer to stay at home with the right services in the community to support them.

I think it's time for my parent to go into a nursing home.

- You or your doctor or a loved one can simply call **1-800-225-7225**.
- But remember, people can no longer move into a nursing home unless they have been assessed as needing that level of care. Home Care might meet their needs.

The Department of Health does the assessments for care and for finances

- The Care Coordinators from the Department of Health do the assessments to determine the level of care a person needs, and will collect the information that starts the financial assessment process for help with nursing home costs.

Do I need to call around to several nursing homes to find a place?

- No. All you need to do is call **1-800-225-7225**.
- For people who have been assessed as needing nursing home care, there is now a coordinated wait list for all licensed nursing homes in the province. A person is placed on a waiting list according to the date they were officially confirmed by the Department of Health as needing long term care. The Department coordinates the waiting list chronologically by that date.