

Office of the Superintendent of Insurance

Bulletin 1-2023

Temporary Adjuster Licensing - Damage from storm Fiona

January 31, 2023

This notice is to advise all insurers, adjusters and independent adjusting firms operating in Nova Scotia of the decision to cease temporary adjuster licenses for those adjusters working on Fiona claims. Nova Scotia originally approved temporary adjusters for a 60 day term, which was then extended to 120 days. These licenses were approved to address the high volume of claims resulting from the storm Fiona to ensure those impacted by Fiona were able to receive prompt claims service.

The Nova Scotia Superintendent has determined it is no longer necessary to extend the temporary adjuster licenses beyond the current 120-day term. Adjusters seeking to continue to service Nova Scotia customers must now follow the standard adjuster licensing process. Some companies and adjusters have already begun the transition to permanent license status. Anyone with questions or needing assistance transitioning from temporary to permanent adjuster status please contact Robert Desjardins at Robert.Desjardins@NovaScotia.ca or Sandi Brufatto at Sandi.Brufatto@NovaScotia.ca

The expiration date on existing temporary licenses is effective 120 days from the initial approval date. Cancellation of temporary adjuster licenses will occur automatically.

Should you have any questions or concerns regarding this bulletin, do not hesitate to contact Jennifer Calder directly at 902-424-4987 or by email at Jennifer.Calder@NovaScotia.ca.