

RESOURCE DIRECTORY  
FOR  
PERSONS WITH DISABILITIES  
IN NOVA SCOTIA

2003

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## INTRODUCTION

The Nova Scotia Disabled Persons Commission has compiled a number of key programs and services of benefit to persons with disabilities in Nova Scotia and is pleased to provide this program directory. The information contained in this directory can also be obtained over the internet at <http://www.disabilityweblinks.ca/>. Additional information can also be obtained from the Nova Scotia Governments web site <http://www.gov.ns.ca>.

If you should notice any error or omissions, please fill out the included forms and return them by mail or fax to the Disabled Persons Commission office. We are trying to ensure that the information in this directory is as accurate and up-to-date as possible.

Mail or fax to the Commission office at the following address or fax number:

DISABLED PERSONS COMMISSION  
PO Box 222 CRO  
Halifax, NS B3J 2M4  
FAX: (902) 424-0592

### UPDATE PROGRAMS & SERVICE INFORMATION:

1. Administering Department/Agency:
2. Program Name:
4. Postal Code:
5. Phone Number:
6. Fax Number:
7: TTY Number:
8. E-mail Address:

*Please attach a brief description of your programs(s) or services(s).*

THANK YOU FOR YOUR ASSISTANCE.

## **NOVA SCOTIA DISABLED PERSONS COMMISSION**

### **BACKGROUND**

The Disabled Persons Commission Act was proclaimed in 1989, with the first Commission being assembled in early 1990. The primary purpose of the Act is to provide for the participation of Nova Scotians with disabilities in the development of government policies and programs which directly relate to or affect them.

The Commission is a mechanism to:

- ensure the concerns of persons with disabilities are promoted within, and considered by, the government, especially in matters of policy and where concerns affect several departments of the government;
- facilitate communication of information on programs and services available to Nova Scotians with disabilities; and
- review existing government policies and programs which relate to or affect persons with disabilities to ensure they are appropriate, effective and reflect the needs and concerns of the community.

### **THE COMMISSION**

The Disabled Persons Commission is a provincially legislated body comprised of twelve members, the majority of whom must be persons with a disability or are representative of the community. The remaining members of the Commission are chosen from among government departments which deliver programs that directly affect persons with disabilities. Each Commission member is appointed for a two year term and the Commission members elect the Chairperson, who must be a representative of the community.

In making appointments to the Commission, the Governor-in-Council attempts to ensure that members of the Commission represent the various regions of the province.

Also, each member of the Commission is an independent representative and does not represent only the concerns of one disability.

### **OBJECTIVES OF THE DISABLED PERSONS COMMISSION**

The objectives of the Disabled Persons Commission are to:

- Assist the Co-ordinating Committee of Ministers in understanding, and advise the Co-ordinating Committee on the needs and abilities of persons with disabilities;

- Make the general public aware of the needs and abilities of persons with disabilities;
- Make persons with disabilities and the general public aware of government programs that serve persons with disabilities;
- Make the general public aware of what it can do to facilitate the integration of persons with disabilities into the social and economic mainstream of the community.

## RESPONSIBILITIES OF THE COMMISSION

The Disabled Persons Commission is responsible to the Government of Nova Scotia primarily through the Co-ordinating Committee of Ministers. The Chair of this Co-ordinating Committee is the Minister responsible for reporting on the status of disabled persons, who is also the Minister of Community Services. Membership on the Co-ordinating Committee is comprised of Ministries that have a direct stake in provision of services for persons with disabilities.

The Co-ordinating Committee of Ministers is comprised of the following Ministers:

Minister of Community Services/ Chair  
Minister of Health  
Minister of Education  
Minister of Service Nova Scotia and Municipal Relations  
Minister of Environment and Labour  
Minister of Transportation and Public Works

Ultimately, the Disabled Persons Commission serves the 20.1% of Nova Scotians who have a disability.

For more information, Please contact the Commission at:

DISABLED PERSONS COMMISSION  
5675 Spring Garden Road, 8<sup>th</sup> Floor  
PO Box 222 CRO  
Halifax, NS B3J 2M4  
(902) 424-8280 (Phone)  
(800) 464-8280 (Toll Free)

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## **PROGRAMS OF AGENCIES, BOARDS AND COMMISSIONS**

### **ABORIGINAL AFFAIRS**

Responsible for co-ordinating the Province's approach to Aboriginal issues. Includes discussions and negotiations with the Government of Canada and organizations representing Aboriginal Communities.

#### **Contact Information**

Centennial Building  
1660 Hollis St., Suite 910  
PO Box 1617  
Halifax, NS B3J 2Y3  
Phone: (902) 424-7409  
Fax: (902) 424-4225

### **ATLANTIC PROVINCES SPECIAL EDUCATION AUTHORITY (APSEA) NOVA SCOTIA**

Interprovincial Co-operative Agency established in 1975 by joint agreement among the Ministers of Education of New Brunswick, Newfoundland, Nova Scotia and Prince Edward Island to assist school districts in the provision of adaptations required by students up to 21 years of age, who are deaf, hard of hearing, blind or visually impaired.

#### **Contract Information**

Superintendent, Atlantic Provinces Special Education Authority - APSEA  
5940 South St.  
Halifax, NS B3H 1S6  
Voice/TTY: (902) 424-7765  
Fax: (902) 424-5819

Director, Programs for Students who are Blind or Visually Impaired  
5940 South Street  
Halifax, NS B3H 1S6  
Phone: (902) 424-8510  
Fax: (902) 424-0543

Director, Programs for Students who are Deaf or Hard of Hearing  
5940 South Street  
Halifax, NS B3H 1S6  
TDD: (902) 424-8939  
Fax: (902) 424-0543

Director, Resources & Assessment Services (APSEA)  
5940 South Street  
Halifax, NS B3H 1S6  
Phone: (902) 424-8540  
Fax: (902) 424-6421

## **COMMUNITY DEVELOPMENT GRANT PROGRAM**

This program is administered through the Sport and Recreation Commission's six regional offices. The program is designed to assist organizations in initiating sport and recreation projects to increase participation of inactive or traditionally unserved populations; youth at risk in prevention oriented activities; fair and safe activities; environmentally sound outdoor recreation activities.

### **Contact Information**

Nova Scotia Sport and Recreation Commission  
5516 Spring Garden Rd., 2<sup>nd</sup> floor  
PO Box 864  
Halifax, NS B3J 2V2  
Phone: (902) 424-7512  
Toll Free: (866) 231-3882  
Fax: (902) 424-0520

## **FUNDING PROVINCIAL ORGANIZATIONS**

The Nova Scotia Sport and Recreation Commission funds approximately eighty provincial sport and recreation organizations. Some of the organizations have integrated programs and services for persons with disabilities. Other organizations provide programs/services to individuals with specific disabilities, i.e. Special Olympics, Blind Sports Nova Scotia, Cerebral Palsy Sport.

### **Contact Information**

Nova Scotia Sport and Recreation Commission  
5516 Spring Garden Road, 2<sup>nd</sup> floor  
PO Box 864  
Halifax, NS B3J 2V2  
Phone: (902) 424-7512  
Toll Free: (866) 231-3882  
Fax: (902) 424-0520

## **HOSTING NATIONAL CHAMPIONSHIPS**

Provincial Sport Organizations may apply on an annual basis for support toward hosting a recognized national championship.

**Contact Information**

Nova Scotia Sport and Recreation Commission  
5516 Spring Garden Road, 2<sup>nd</sup> floor  
PO Box 864  
Halifax, NS B3J 2V2  
Phone: (902) 424-7512  
Toll Free: (866) 231-3882  
Fax: (902) 424-0520

**HUMAN RIGHTS ACT**

Reference Chapter 214, RSNS 1989. This version of this statute is provided by the Office of the Legislative Counsel for your convenience and personal use only and may not be copied for the purpose of resale in this or any other form. To obtain a copy please contact the address below.

**Contact Information**

Human Rights Commission  
1690 Hollis St., 6<sup>th</sup> floor  
PO Box 2221  
Halifax, NS B3J 3C4  
Phone: (902) 424-4111  
Fax: (902) 424-0596

**HUMAN RIGHTS COMMISSION**

The Commission is an independent government commission that is responsible for administering the NS Human Rights Act. The Act prohibits discrimination based on age, race, color, religion, creed, sex, sexual orientation, physical or mental disability, ethnic, national or aboriginal origin, family or marital status.

**Contact Information**

Human Rights Commission  
1690 Hollis St., 6<sup>th</sup> floor  
PO Box 2221  
Halifax, NS B3J 3C4  
Phone: (902) 424-4111  
Toll Free: (877) 269-7699  
TTY: (902) 424-3139  
Fax: (902) 424-0596

## **NOVA SCOTIA ADVISORY COMMISSION ON AIDS**

In 1988, the government of Nova Scotia introduced and passed legislation providing for the establishment of an Advisory Commission of AIDS, which is mandated to advise the government on issues relating to HIV/AIDS. The Commission is made up of a Chairperson and up to 13 members who possess a broad range of professional and personal background. The Commission is supported in its work by a Research Officer, a Secretary and a limited budget.

### **Contact Information**

Nova Scotia Advisory Commission on AIDS  
Dennis Building, 6<sup>th</sup> Floor  
1740 Granville Street  
Halifax, NS B3J 1X5  
**Phone:** (902) 424-5730  
**Fax:** (902) 424-4727

## **NOVA SCOTIA ADVISORY COUNCIL ON THE STATUS OF WOMEN**

The Advisory Council was established in 1977 to educate the public and advise the Provincial Government on issues of interest and concern to women. The Advisory Council works to ensure that issues affecting Nova Scotia women become part of government policy i.e. paid and unpaid work, family life, health, education, legal rights, discrimination and violence.

### **Contact Information**

Nova Scotia Advisory Council on the Status of Women  
6169 Quinpool Road, 2<sup>nd</sup> floor  
PO Box 745  
Halifax, NS B3J 2T3  
**Phone:** (902) 424-8662  
**Toll free:** (800) 565-8662 (Nova Scotia only)  
**Fax:** (902) 424-0573

## **NOVA SCOTIA COMMUNITY COLLEGE**

### **Mission Statement**

*“Building Nova Scotia’s economy and quality of life through education and innovation”* reflects the commitment of the College to ensure every student is prepared to enter the workforce upon graduation. NSCC faculty are active industry members who share real life workplace experiences with students. With a choice of one hundred and thirty programs in Applied Arts and Communication, Health and Human Services, Hospitality and Tourism, Trades and Technologies, Marine and Natural Resources, NSCC is the province’s largest

post-secondary applied education institution.

**Contact Information**

Nova Scotia Community College  
Central Campus  
5685 Leeds Street  
PO Box 1153  
Halifax, NS B3L 2X1

Akerley Campus  
21 Woodlawn Road  
Dartmouth, NS B2W 2R7  
Phone: (902) 491-4940  
Fax: (902) 491-4903

Annapolis Valley Campus  
50 Elliott Road  
Lawrencetown, NS B0S 1M0  
Phone: (902) 825-3491  
Fax: (902) 742-0519

Cumberland Campus  
1 Main Street  
PO Box 550  
Springhill, NS B0M 1X0  
Phone: (902) 597-3737  
Fax: (902) 597-8548

Halifax Campus  
1825 Bell Road  
Halifax, NS B3J 2Z4  
Phone: (902) 491-4636  
Fax: (902) 491-4711

Institute of Technology Campus  
PO Box 220  
Halifax, NS B3J 2M4  
Phone: (902) 491-4911  
Toll Free: (866) 679-6722 (in NS)  
Fax: (902) 491-3514  
Fax Toll Free: (866) 329-6722 (in NS)

Kingstec Campus  
236 Belcher Street  
PO Box 487  
Kentville, NS B4N 3X3  
Phone: (902) 678-7341  
Fax: (902) 679-4381 or (902) 679-1141

Lunenburg Campus  
75 High Street  
Bridgewater, NS B4V 1V8  
Phone: (902) 543-4608  
Fax: (902) 543-0190

Marconi Campus  
PO Box 1042  
Glace Bay Highway  
Sydney, NS B1P 6J7  
Phone: (902) 563-2450  
Fax: (902) 563-0511

Pictou Campus  
39 Acadia Avenue  
PO Box 820  
Stellarton, NS B0K 1S0  
Phone: (902) 752-2002  
Fax: (902) 752-5446

Shelburne Campus  
1575 Lake Road  
PO Box 760  
Shelburne, NS B0T 1W0  
Phone: (902) 875-8640  
Fax: (902) 875-3739

Strait Area Campus  
400 Reeves Street  
PO Box 1225  
Port Hawkesbury, NS B9A 2A2  
Phone: (902) 625-2380  
Fax: (902) 625-0193

Virtual Campus  
1825 Bell Road  
Halifax, NS B3H 2Z4  
Phone: (902) 491-6774  
Toll Free: (877) 491-6774  
Fax: (902) 491-4835

Truro Campus  
36 Arthur Street  
Truro, NS B2N 1X5  
Phone: (902) 893-5385  
Fax: (902) 893-5610

**NOVA SCOTIA COMMUNITY COLLEGE**  
**SUPPORT SERVICES AVAILABLE TO STUDENTS WITH DISABILITIES**

**Advocacy**

Student Services personnel will assist students to communicate effectively with faculty, staff and Vocational Rehabilitation workers.

**Assistive Technology Support**

In partnership with Rehabilitation Programs and Services, computers are available to students with disabilities. The computers have hardware and software that reflect disability related needs i.e. Texthelp, Inspiration, Dragon Dictate (or other speech dictation software), Alpha Smart Keyboards, and Zoomtext Extra, earphones, soundcard, and CD ROM. Also available are CCTVs, tape records and spell checker.

**Counseling/Advising**

Student Services personnel are available by appointment to assist students with academic and related difficulties.

**Test Accommodation**

A variety of accommodations are available to students who experience difficulty with tasks, and/or exams due to a disabling condition. Accommodations may include the following: extended time, use of computer, questions read out loud, dictation to scribe.

**Financial Assistance**

Student Services personnel are available to assist you with the application process, and provide information on outside agencies that provide assistance to students with special needs.

**Note-taking**

Tear-apart duplicating paper can be provided to volunteer note-takers in

classes upon request.

### **Tutoring**

Students who require tutoring services should make application to the Student Services office. Payment for services may be sponsored by outside agencies.

### **Contact Information**

Akerley Campus  
John Driscoll  
Student Services Officer  
Phone: (902) 491-4945  
Fax: (902) 491-4946

Phone: (902) 678-7360  
Fax: (902) 679-4381

Annapolis Valley Campus  
Peggy Lee-Barkhouse  
Student Services Officer  
Phone: (902) 825-2950  
Fax: (902) 825-2285

Pictou Campus  
James McKenna, Registrar  
Phone: (902) 752-7211  
Fax: (902) 752-5446

Burridge Campus  
Greg Fevens  
Student Services Officer  
Phone: (902) 742-0761  
Fax: (902) 742-2402

Strait Area Campus  
Ellen Cecchetto  
Student Services Officer  
Phone: (902) 625-4229  
Fax: (902) 625-4272

Cumberland Campus  
Apollonia Laureijs  
Student Services Officer  
Phone: (902) 597-3737  
Fax: (902) 597-8548

Truro Campus  
Anne Walker, Registrar  
Phone: (902) 893-5366  
Fax: (902) 893-6601

Halifax Campus  
Nancy Eisener, Student Services Officer  
Phone: (902) 491-4751  
Fax: (902) 491-4711

Central Office  
Jamie Fillion  
Coordinator Special Needs  
Student Services  
Phone: (902) 895-5547  
Fax: (902) 893-5390

Kingstec Campus  
Peter Baldwin  
Student Services Officer

## **NOVA SCOTIA DISABLED PERSONS COMMISSION**

The Commission ensures the concerns of persons with disabilities are promoted within and considered by the Government particularly in matters of policy and where concerns affect several departments of the Government. The Commission facilitates communication of information on programs and services available to Nova Scotians with disabilities and reviews existing government policies and programs which relate to or affect persons with disabilities to ensure they are appropriate, effective and reflect the needs and concerns of the community.

### **Contact Information**

Nova Scotia Disabled Persons Commission  
5675 Spring Garden Road  
PO Box 222 CRO  
Halifax, NS B3J 2M4  
Phone: (902) 424-8280  
Toll Free: (800) 565-8280  
TTY: (902) 424-2667  
Toll Free: (877) 996-9954 (TTY)  
Fax: (902) 424-0592

## **NOVA SCOTIA PROVINCIAL HEALTH COUNCIL**

The Provincial Health Council listens and responds to Nova Scotians, supports the public's participation in health matters by providing them with information and opportunities, guides and monitors government decision making on all aspects of health public policy, promotes the use of the Nova Scotia Health Goals as an essential tool to achieve health and well being by Nova Scotians and their communities.

### **Contact Information**

Provincial Health Council  
1888 Brunswick St., Suite 301  
Halifax, NS B3J 3P7  
Phone: (902) 424-1639

Toll Free: (800) 854-0815  
Fax: (902) 424-0402

## **OFFICE OF THE OMBUDSMAN**

For complaints against a department, agency or official of either the Provincial or Municipal Government, contact the Ombudsman for assistance.

### **Contact Information**

Office of the Ombudsman  
5670 Spring Garden Rd., Suite 609  
PO Box 2152  
Halifax, NS B3J 3B7  
Phone: (902) 424-6780  
Toll Free: (800) 670-1111 (Nova Scotia only)  
Fax: (902) 424-6675

## **OLYMPIC TRUST**

The Olympic Trust Program is designed to provide financial assistance for the training, development and preparation of athletes, coaches, officials and support staff whose performance at the national/international level represents a true indication of their potential to compete and/or participate in the Olympics, Para-Olympics.

The Sport and Recreation Commission, with financial assistance from the Olympic Trust, is committed to assisting those individuals who have advanced through the Domestic System to attain the highest possible level and ultimately Canada's Olympic/Para Olympic teams.

### **Contact Information**

Nova Scotia Sport and Recreation Commission  
5516 Spring Garden Rd., 2<sup>nd</sup> floor  
PO Box 864  
Halifax, NS B3J 2V2

Phone: (902) 424-7512  
Toll Free: (866) 231-3882  
Fax: (902) 424-0520

## **ON THE JOB TRAINING**

Workers in receipt of vocational rehabilitation benefits from the Workers Compensation Board Nova Scotia are eligible for the On the Job Training Program. On the Job Training provides the injured worker with new skills as outlined in their vocational rehabilitation plan. Participating employers assist the worker by providing a training opportunity and receive help at no cost and no obligation for permanent employment.

### **Contact Information**

Workers' Compensation Board of Nova Scotia  
5668 South St.  
PO Box 1150  
Halifax, NS B3J 2Y2  
Phone: (902) 491-8999  
Toll Free: (800) 870-3331  
Fax: (902) 491-8151

## **RECREATION FACILITY DEVELOPMENT PROGRAM**

This program is a capital grant to assist municipalities and community groups in the planning, construction, renovation or acquisition of facilities for public recreation purposes. Among the types of projects which are generally eligible for assistance and community centers, pools, sport facilities, parks, playgrounds, trails and other outdoor recreation facilities. The program provides capital assistance and planning for recreation facility development excluding the purchase of land for future development. Applicant must be incorporated as a 'not for profit' Society and have clear title to the property. Now of significantly renovated facilities must include work which allows access for persons with disabilities.

### **Contact Information**

Nova Scotia Sport and Recreation Commission  
5516 Spring Garden Road, 2<sup>nd</sup> floor  
PO Box 864  
Halifax, NS B3J 2V2  
Phone: (902) 424-7512  
Toll Free: (866) 231-3882  
Fax: (902) 424-0520

## **RIGHTS ON DISABILITIES**

A woman is fired on her first day on the job because her employer has learned she is being treated for depression. An employer does not hire a man who uses a wheelchair because he thinks he can't do the job. A restaurant owner refuses to serve a person who is blind because she has a guide dog.

### **Contact Information**

Human Rights Commission  
PO Box 2221  
Halifax, NS B3J 3C4  
Phone: (902) 424-4111  
TTY: (902) 424-3139  
Fax: (902) 424-0596

## **SENIOR CITIZENS' SECRETARIAT**

The mandate of the Senior Citizens' Secretariat is to facilitate the planning and development of services and programs for seniors by coordinating plans, policies and programs presented by departments of the provincial government, developing plans as well as policies and programs for and with seniors in partnership with the responsible departments of government, other provincial parties and voluntary seniors groups.

### **Contact Information**

Seniors Citizens' Secretariat  
1740 Granville Street, 4<sup>th</sup> Floor  
Dennis Building, PO Box 2065

Halifax, NS B3J 2Z1  
Phone: (902) 424-0065 (Halifax/Dartmouth)  
Toll Free: (800) 670-0065  
Fax: (902) 424-0561

## **SERVICES FOR HEARING IMPAIRED STUDENTS (APSEA) NOVA SCOTIA**

APSEA supports the philosophy of the inclusion of students who are deaf or hard of hearing with their peers in their community schools. School districts are recognized as having responsibility for the education of all school age children.

### **Contact Information**

Superintendent, Atlantic Provinces Special Education Authority (APSEA)  
5940 South St.

Halifax, NS B3J 1S6  
Phone: (902) 424-8500  
Voice/TTY: (902) 424-7765  
Fax: (902) 424-5819

Director, Programs for Students who are Deaf or Hard of Hearing  
5940 South St.

Halifax, NS B3J 1S6  
Phone: (902) 424-8939  
TDD: (902) 424-8939  
Fax: (902) 424-0543

Director, Resources & Assessment Services (APSEA)  
5940 South St.

Halifax, NS B3J 1S6  
Phone: (902) 424-8540  
Fax: (902) 424-6421

## **SERVICES FOR STUDENTS WHO ARE VISUALLY IMPAIRED (APSEA) NOVA SCOTIA**

APSEA supports the philosophy of integration of students with visual impairments with their peers who are sighted in their community schools.

**Contact Information**

Superintendent, Atlantic Provinces Special Education Authority (APSEA)  
5940 South St.  
Halifax, NS B3J 1S6  
Phone: (902) 424-8500  
TTY: (902) 424-7765  
Fax: (902) 424-5819

**SERVICES TO STUDENTS WITH SPECIAL NEEDS**

*Nova Scotia Community College  
Support Services Available to Students with Disabilities  
see page 7...*

**THE CHILD AND YOUTH ACTION COMMITTEE (CAYAC)**

CAYAC addresses the development of a more comprehensive and effective continuum of services for children and youth through the harmonization of provincial policies and protocols related to children and youth, as well as information sharing/co-operation with regional and federal colleagues  
CAYAC is not involved in direct service delivery nor does it fund programs, projects or services .

**Contact Information**

Nova Scotia Sport and Recreation Commission  
5516 Spring Garden Road, 2<sup>nd</sup> floor  
PO Box 864  
Halifax, NS B3J 2V2  
Phone: (902) 424-7512  
Toll Free: (866) 231-3882  
Fax: (902) 424-0520

## TRANSITION HOUSES

Provincially funded transition houses offer safe shelter, crisis intervention, advocacy, information and referral, supportive individual and group counselling for abused women and their children. Each house operates a twenty four hour crisis line. Outreach workers provide follow-up and support to women in the community who do not require safe shelter. Please check with your local shelter to ensure your accessible accommodations can be met.

### Contact Information

Transition House Association of Nova Scotia (THANS)

1657 Barrington Street, Suite 319

Halifax, NS B3J 2A1

Amherst	Autumn House	(902) 667-1200 ( <i>call collect</i> )
Halifax	Bryony House	(902) 422-7650
Digby	CASA	(902) 245-4789
Sydney	Cape Breton Transition	(902) 539-2945 (800) 563-2945
Kentville	Chrysalis House	(902) 679-1922 (800) 264-8682
Bridgewater	Harbour House	(902) 543-3999 (888) 264-8682
Yarmouth	Juniper House	(902) 742-8689 (800) 266-4087
Richmond Co	Leeside Transition	(902) 625-2444 (800) 565-3990
Millbrook	Mi'kmag Family	(902) 863-8483 (800) 565-4741
Whycocomagh	Mi'kmag Family	(902) 756-3440 (800) 565-3440
Antigonish	Naomi Society	(902) 863-3807 ( <i>week days</i> ) (902) 867-4229 ( <i>weekends</i> )
New Glasgow	Tearmann House	(902) 752-0132 (888) 831-0330
Truro	Third Place	(902) 893-3232 (800) 565-4878

*\* also see Mens Intervention Programs ...page 40*

## **WORKERS' COMPENSATION BOARD**

The Workers' Compensation Board administers the Workers' Compensation Act and coordinates the efforts of all partners in the workers' compensation system, which includes injured workers, employers, the health care community, service providers, workers' advisers, the Workers' Compensation Appeals Tribunal, government, schools, and those involved in injury and disease prevention. The Workers' Compensation Act is designed to protect both injured workers and employers by providing financial assistance, medical aid, re-employment, vocational rehabilitation and protection from litigation. Vocational rehabilitation at the WCB includes a wide range of benefits and services, depending on the type of injury and the degree of impairment. The following initiatives are only a few ways the WCB works to return injured workers to the workforce.

### **Contact Information**

Workers Compensation Board of Nova Scotia  
5668 South Street  
PO Box 1150  
Halifax, NS B3J 2Y2  
Phone: (902) 491-8999  
Toll Free: (800) 870-3331

Workers Compensation Board of Nova Scotia  
336 Kings Road, Suite 117  
Sydney, NS B1S 1A9  
Phone: (902) 563-2444  
Toll Free: (800) 880-0003

## **WORKERS ACCIDENT INSURANCE: WORKER'S HANDBOOK**

Comprehensive brochures describe most of the benefits and services available to workers who are covered by the Workers' Compensation Act ... what is workers' compensation, what is covered, what to do in case of an accident, health care benefits, short term/temporary benefits, sample benefits calculations, long term/permanent benefits, vocational rehabilitation, survivor benefits, re-employment, frequently asked

questions, worker's responsibilities.

**Contact Information**

Workers Compensation Board of Nova Scotia  
5668 South Street  
PO Box 1150  
Halifax, NS B3J 2Y2  
Phone: (902) 491-8999  
Toll Free: (800) 870-3331

Workers Compensation Board of Nova Scotia  
336 Kings Road, Suite 117  
Sydney, NS B1S 1A9  
Phone: (902) 563-2444  
Toll Free: (800) 880-0003

**WORKERS' COMPENSATION POLICY MANUAL**

This manual contains extensive information about Workers' Compensation in Nova Scotia, including health benefits, compensation, vocational rehabilitation, appeals, assessments and more ... check the subject index (alphabetical order)

**Contact Information**

Workers Compensation Board of Nova Scotia  
5668 South Street  
PO Box 1150  
Halifax, NS B3J 2Y2  
Phone: (902) 491-8999  
Toll Free: (800) 870-3331

Workers Compensation Board of Nova Scotia  
336 Kings Road, Suite 117  
Sydney, NS B1S 1A9  
Phone: (902) 563-2444  
Toll Free: (800) 880-0003

## **WORKER'S COMPENSATION SUPPLEMENTARY BENEFIT REGULATIONS**

Reference: *Workers' Compensation Benefit Regulations (May 23, 1995)*

### **Contact Information**

Workers Compensation Board of Nova Scotia  
5668 South Street  
PO Box 1150  
Halifax, NS B3J 2Y2  
Phone: (902) 491-8999  
Toll Free: (800) 870-3331

Workers Compensation Board of Nova Scotia  
336 Kings Road, Suite 117  
Sydney, NS B1S 1A9  
Phone: (902) 563-2444  
Toll Free: (800) 880-0003

## **WORKERS EMPLOYMENT INCENTIVE PROGRAM**

Workers in receipt of Vocational Rehabilitation benefits from the Workers Compensation Board of Nova Scotia are eligible for the Employment Incentives Program. The Program provides technical and financial incentives to employers who offer full-time employment to injured workers.

### **Contact Information**

Workers Compensation Board of Nova Scotia  
5668 South Street  
PO Box 1150  
Halifax, NS B3J 2Y2  
Phone: (902) 491-8170  
Toll Free: (800) 870-3331  
Fax: (902) 491-8151

## **WORKERS VOCATIONAL REHABILITATION**

Vocational Rehabilitation Services are offered to workers who have been determined by the Board to have a permanent medical impairment and may experience an earnings loss as a result of their compensable injury.

Vocational Rehabilitation Services are intended to assist the worker to become employable in an occupation that is suitable and reasonably available in their home area.

### **Contact Information**

Workers Compensation Board of Nova Scotia

5668 South Street

PO Box 1150

Halifax, NS B3J 2Y2

Phone: (902) 491-8999

Toll Free: (800) 870-3331

Workers Compensation Board of Nova Scotia

336 Kings Road, Suite 117

Sydney, NS B1S 1A9

Phone: (902) 563-2444

Toll Free: (800) 880-0003

## **GOVERNMENT DEPARTMENT PROGRAMS**

### **ABUSE OF PERSONS WITH DISABILITIES**

The Nova Scotia Adult Protection Act requires anyone with suspicion that an adult maybe in need of protection services to report to Adult Protection staff. The Act provides protection to adults residing in their own homes who, by reason of mental or physical infirmity, are unable to protect themselves. For more information contact the office below.

#### **Contact Information**

Department of Community Services  
PO Box 696  
Halifax, NS B3J 2T7  
Phone: (902) 424-4326  
Fax: (902) 424-0549

### **ACCESS NOVA SCOTIA LOCATIONS**

At Access Nova Scotia and Municipal Relations, service is our business. We're committed to making government services more accessible and more convenient for you and we're continuously looking for ways to serve you better.

#### **Contact Information**

Access Nova Scotia  
6960 Mumford Road  
PO Box 1652  
Halifax, NS B3J 2Z3  
Phone: (902) 424-5200  
Toll Free: (800) 670-4357

Moxam Centre  
380 King's Road  
Sydney, NS B1S 1A8

Kentville Access Nova Scotia Centre  
28 Aberdeen Street  
Kentville, NS B4N 2N1

Sydney Access Nova Scotia Centre

Truro Access Nova Scotia Centre  
35 Commercial Street, Suite 101  
Truro, NS B2N 3H9

Yarmouth Access Nova Scotia Centre  
Provincial Building  
10 Starrs Road, Suite 127  
Yarmouth, NS B5A 1T2

Port Hawkesbury Access Nova Scotia  
Centre  
400 Reeves Street  
Port Hawkesbury, NS B9A 2R5

### **ACCESS-A-HOME PROGRAM**

The Access-A-Home Program provides assistance to households who must adapt their homes for wheelchair use. Funding is provided by the Province of Nova Scotia. To qualify: You or a member of your family must be a wheelchair user by reason of a long term disability; gross family income cannot exceed \$30,000 a year; applicant must own and live in the home that is being adapted. Eligible costs include materials, labour and related costs and taxes.

Contact Information  
Department of Community Services  
Housing  
5675 Spring Garden Road  
PO Box 696  
Halifax, NS B3J 2T7  
Phone: (902) 424-3280  
Fax: (902) 424-0661

### **ADDICTION PREVENTION AND TREATMENT SERVICES**

Addiction Prevention and Treatment Services promotes the health of Nova Scotians by providing specialized prevention and treatment of addictions to

individuals, families and communities.

**Contact Information:**

Department of Health

Addiction Prevention and Treatment Services

Counselling & Community Support Services

1673 Bedford Row

Halifax, NS B3J 1T1

**Phone:** (902) 424-5920

**TTY:** (902) 424-2017 (Answering machine will take calls 24 hours a day)

**Fax:** (902) 424-4890

**ADOPTION DISCLOSURE**

The Adoption Information Act, proclaimed January 1, 1997, establishes a mechanism whereby adult adoptees, birth parents and adult birth siblings may request that a discreet inquiry be conducted to locate either an adult adoptee, birth parent or birth sibling for the purpose of exchanging identifying information or facilitating contact with consent. The Act establishes in law the existing passive adoption registry whereby adult adoptee, birth parents, birth siblings and relatives can register their desire for a reunion.

**Contact Information**

Department of Community Services

Adoption Disclosure

5676 Spring Garden Road, 5<sup>th</sup> Floor

PO Box 696

Halifax, NS B3J 2T7

Phone: (902) 424-2755

Fax: (902) 424-0708

**ADOPTION SERVICES**

Children's Aid Societies, Family and Children's Services Agencies, Department of Community Services district offices, and the Home of the

Guardian Angel provide adoption services in Nova Scotia. The majority of children placed for adoption are older with special needs, with few infants available for placement. Subsidies are available.

**Private Adoptions:**

Private relative services are provided by Children's Aid Societies, Family and Children's Services Agencies and Department of Community Services district offices.

**International Adoptions:**

These local agencies with the home studies completed by private practitioners on a fee for service basis.

**Contact Information**

Department of Community Services  
5676 Spring Garden Road, 5<sup>th</sup> Floor  
PO Box 696  
Halifax, NS B3J 2T7  
Phone: (902) 424-3205  
Fax: (902) 424-0708

**ADULT PROTECTION LEGISLATION**

The Adult Protection Act provides the means whereby citizens of Nova Scotia who are sixteen years of age or older and who lack the mental or physical ability to adequately care/protect themselves, can be protected from abuse or neglect.

**Contact Information**

Department of Health  
3845 Joseph Howe Drive, Suite 204  
Halifax, NS B3L 4H9  
**Phone:** (902) 424-6090  
**Toll Free:** (800) 225-7225  
**Fax:** (902) 424-0768

## **ARM & LEG PROSTHESIS PROGRAM**

This program was established to ensure residents of Nova Scotia, who require a conventional limb prosthesis as a substitute for a partially or totally absent arm or leg are provided access to services. The Program's mandate is to provide financial coverage to persons of all ages, who are eligible for Medical Services Insurance (MSI) coverage provided under the Health Services and Insurance Act, to access services.

### **Contact Information**

Department of Health  
PO Box 488  
Halifax, NS B3J 2R8  
Phone: (902) 424-5818  
Toll Free: (800) 387-6665  
Fax: (902) 424-0730

## **ASSISTANCE FOR DISABLED PERSONS IN THE JUSTICE SYSTEM**

The Department of Justice has created a policy designed to guide criminal justice officials in the full and comprehensive investigation and prosecution of cases involving people with special communication needs. This policy addresses the needs of those individuals who, because of age, level of literacy, mental and physical disability are unable, without assistance, to have full access to the criminal justice system or to understand or be understood by officials of the justice system. All courts have provided sign language interpreters for the Deaf in Court, through the Society of Deaf and Hard of Hearing Nova Scotians. Costs of these services are covered by the Provincial Department of Justice. Most Court facilities are now wheelchair accessible with plans to renovate current facilities over the next several years to include ramps. New construction of Court facilities will require wheelchair accessibility.

### **Contact Information**

Department of Justice  
5151 Terminal Road, 4<sup>th</sup> Floor  
PO Box 7

Halifax, NS B3J 2L6  
Phone: (902) 424-4030  
Fax: (902) 424-0510

## **ASSISTING STUDENTS WHO USE WHEELCHAIRS/MOBILITY AIDS**

*“Assisting Students who use wheelchairs/Mobility Aids”* i.e., basic facts about wheelchairs, helping students transfer from wheelchairs, assisting students who use wheelchairs.

### **Contact Information**

Nova Scotia Department of Education  
2021 Brunswick Street  
PO Box 578  
Halifax, NS B3J 2S9  
Phone: (902) 424-5972  
Fax: (902) 424-0511

## **AUDIBLE TRAFFIC SIGNALS**

The Department of Transportation and Public Works will consider the use of audible pedestrian indications at intersections on roads owned by the province, at which visually impaired persons regularly cross. Audible pedestrian indications provide for unique sounds to be emitted while the *walking pedestrian* indication is displayed.

### **Contact Information**

Department of Transportation and Public Works  
Purdy’s Wharf, Tower II, 4<sup>th</sup> Floor  
1969 Upper Water Street  
PO Box 186  
Halifax, NS B3J 2N2  
Phone: (902) 424-2297  
Fax: (902) 424-0532

## **BARRIER FREE ACCESS SPORTFISHING PROGRAM**

The program is designed to provide a safe, enjoyable angling experience for physically challenged and senior anglers of the province. There are locations throughout the province that can be easily accessed through the construction of piers, ramps, platforms and other infrastructure directed towards facilitating barrier free activity.

### **Contact Information**

Nova Scotia Department of Agriculture and Fisheries  
PO Box 700  
Pictou, NS B0K 1H0  
Phone: (902) 485-5056  
Fax: (902) 485-4014

## **BUILDING CODE**

Section 3.8 of the Nova Scotia Building Code Regulations contains information on Barrier Free Design for Nova Scotia. The regulations can be obtained from the following contact information.

### **Contact Information**

Department of Environment and Labour  
Office of the Deputy Minister  
5151 Terminal Road  
PO Box 697  
Halifax, NS B3J 2T8  
Phone: (902) 424-8046  
Fax: (902) 424-0575

## **CHILD ABUSE REGISTER**

The Department maintains a central Child Abuse Register within the Family and Children's Services Division. A central Register is maintained because abusive persons may move from one family situation to another or actively

seek out children as victims. The Register is available for screening persons, who might care for, or be with children, including volunteers or persons applying to adopt or foster a child. It is also used by child protection staff in their investigations to determine whether or not a child is in need of protective services.

**Contact Information**

Department of Community Services  
Family & Children's Services  
5675 Spring Garden Road  
PO Box 696  
Halifax, NS B3J 2T7  
Phone: (902) 424-3202  
Fax: (902) 424-0708

**CHILD CARE FOR CHILDREN WITH SPECIAL NEEDS**

A child with special needs may attend any child care program in the province with the permission of the program's director. Non-profit child care programs inclusive of developmental centers, and commercial care centers are eligible to receive differential funding to support the inclusion of a child with special needs in the regular daily program. A parent/guardian interested in pursuing an integrated early childhood experience for their child should contact the center directly to make arrangements. There are 191 differentially funded spaces throughout the Province. Once filled, a waiting list is established. Individualized Program Planning (IPP) is carried out for each child for whom a center receives funding. The child's parents/guardians, early childhood educators, health care professionals and early interventionist, are responsible for the design of the IPP to be implemented in the child care program.

**Contact Information**

Department of Community Services  
Family & Children's Services  
5675 Spring Garden Road  
PO Box 696  
Halifax, NS B3J 2T7  
Phone: (902) 424-3202

Fax: (902) 424-0708

### **CHILD VICTIM/WITNESS PROGRAM**

The program provides court preparation and support services for children who are called to testify in criminal court. The program provides province-wide non-evidentiary court preparation to child/victim witnesses and their supportive adults. Sessions are offered in the child's home as well as in the courthouse. The program provides accompaniment for the child for each court appearance and a debriefing session afterwards.

#### **Contact Information**

Department of Justice  
5151 Terminal Road  
PO Box 7  
Halifax, NS B3J 2L6  
Phone: (902) 424-4030  
Fax: (902) 424-0510

### **CHILD WELFARE AGENCY EVALUATIONS**

To ensure a high quality of care, the Department, in accordance with the Children and Family Services Act, conducts programs' evaluations of all child welfare agencies to ensure compliance with provincial standards and guidelines. The evaluation process includes the completion of a self-administered questionnaire by the agency, interviews with agency personnel, and feedback from community agencies.

#### **Contact Information**

Department of Community Services  
5675 Spring Garden Road  
PO Box 696  
Halifax, NS B3J 2T7  
Phone: (902) 424-4279  
Fax: (902) 424-5489

## **COMMUNITY ACCESS-ABILITY PROGRAM**

Under this program, funds are available for cost shared grants to community groups for accessibility related capital improvements. Proposals for Access-Ability grants are welcome from non-profit community organizations or groups, and municipalities. Under this program, the Provincial Government will make grants of up to two thirds of the direct and indirect costs of renovations, installations, and/or equipment, with the sponsoring organization being responsible for raising at least one third of their improvement projects funding from other sources. The maximum grant available for individual projects is \$10,000. Priority will be given to applications which demonstrate that the improvement proposed is part of an overall plan and commitment to the inclusiveness of persons with disabilities.

### **Contact Information**

Service Nova Scotia and Municipal Relations

Box 2734

Halifax, NS B3J 3P7

Phone: (902) 424-7798 / (902) 424-5200

Toll Free: (800) 670-4357

Fax: (902) 424-0821

## **COMMUNITY OUTREACH SERVICES**

Community Outreach Services includes Services for physically and developmentally challenged children. These services work towards strengthening community based options for children with physical and developmental disabilities. This involves enhancing support programs for families who care for their children at home, through in-home supports and respite care.

### **Contact Information**

Department of Community Services

Community Outreach Services

5675 Spring Garden Road, 5<sup>th</sup> Floor

PO Box 696

Halifax, NS B3J 2T7  
Phone: (902) 424-5099  
Fax: (902) 424-0708

## **COMMUNITY REHABILITATION TEAM**

The Community Rehabilitation Team (CRT) is a multi disciplinary team that provides support in the community to persons with severe and persistent mental illness. Referrals are accepted from in or an outpatient mental health clinicians at the Cape Breton Healthcare Complex The support can include assistance with medication management, housing, employment, relationships, and the full range of activities of daily living. CRT is also involved with families and the community at large in promoting their work, developing additional resources for this population and providing education mental illness.

### **Contact Information**

Department of Health  
PO Box 488  
Halifax, NS B3J 2R8  
Toll Free: (800) 565-3611  
TDD: (800) 670-8888 (Toll Free)

## **COMMUNITY RESIDENTIAL SERVICES**

The program manages residential child-caring facilities for troubled children/youth with emotional and/or behavioral disorders which require out-of-home placement services on a temporary or longer-term basis. The facilities are operated by private, non-profit organizations in partnership with the Department of Community Services and are approved and licensed pursuant to the Children and Family Services Act and Regulations. Staffs of the Department of Community Services are accountable for licensing, ongoing evaluation, development and monitoring of policies, procedures, legislation and standards as well as province-wide development of required residential services.

**Contact Information**

Department of Community Services  
Community Residential Services  
PO Box 696  
Halifax, NS B3J 2T7  
Phone: (902) 424-5653  
Fax: (902) 424-0708

**COMMUNITY SUPPORT FOR ADULTS**

Community supports for Adults provide adult protection services and in partnerships with others, provides a range of services to mentally challenged and mentally disabled adults.

**Contact Information**

Department of Community Services  
Community Support for Adults  
5675 Spring Garden Road, 5<sup>th</sup> Floor  
PO Box 696  
Halifax, NS B3J 2T7  
Phone: (902) 424-0502  
Fax: (902) 424-0708

**COMMUNITY TRANSPORTATION ASSISTANCE PROGRAM**

The Community Transportation Assistance Program (CTAP) is intended to promote the delivery and provide operating support for cost effective and sustainable community-based inclusive transportation services in low population density communities in Nova Scotia. Community-based inclusive transportation is defined as: services that respond to the needs of all persons who have a transportation disadvantage. Priorities and needs are determined by the community. Services are developed and provided by non-profit organizations through partnerships by coordinating public, private, non-profit, and volunteer resources and services. Applications will be considered annually for funding within a fiscal year beginning April 1<sup>st</sup> and ending March 31<sup>st</sup>, subject to funding availability.

**Contact Information**

Service Nova Scotia & Municipal Relations

Summit Place  
1601 Water Street, 4<sup>th</sup> Floor  
PO Box 216  
Halifax, NS B3J 2M4  
Phone: (902) 424-2088  
Toll Free: (877) 305-7433  
Fax: (902) 424-0821

## **CONSUMER SERVICES**

As the lead service delivery arm of government for programs and services to businesses, individuals and municipalities, the Department will constantly evolve from its present form to satisfy the future service needs of our customers. The Department is organized on a functional basis to facilitate the evolution in service delivery in a manner that will result in seamless delivery to our consumers in the most efficient manner possible.

### **Contact Information**

Service Nova Scotia and Municipal Relations  
6960 Mumford Road, West End Mall  
PO Box 488  
Halifax, NS B3L 3P7  
Phone: (902) 424-5200  
Toll Free: (800) 670-4357  
Fax: (902) 424-0711

## **CORRESPONDENCE STUDY**

Correspondence Study provides youth and adults with the opportunity to complete their secondary education at home. This program offers public school courses from Grades 7 to 12 inclusive.

### **Contact Information**

Department of Education  
Correspondence Study  
3770 Kempt Road, PO Box 1650

Halifax, NS B3J 2Z2  
Phone: (902) 424-2462  
Fax: (902) 424-0633

### **CRIMINAL INJURIES COUNSELLING PROGRAM**

The program provides professional counselling services to assist victims deal with the trauma resulting from violent crime. Counselling is provided by private counselors to victims of violent criminal offences i.e. physical assault, sexual assault, home invasion or robbery. Family members of murder victims as well those who sustain personal injury while trying to prevent violent crime are eligible to receive counselling. The criminal offence must be reported to the police and application must be made within one year of the offence. Forms are available through Victims' Services offices or the Criminal Injuries Counseling Program.

#### **Contact Information**

Department of Justice  
Victim's Services  
5151 Terminal Road, 4<sup>th</sup> Floor  
Halifax, NS B3J 2L6  
Phone: (902) 424-8785  
Fax: (902) 424-0252

### **DEAF ACADEMIC UPGRADING/EMPLOYMENT SKILLS**

The program is for Deaf Adults who use American Sign Language, and are desiring to improve their education for better employment opportunities.

#### **Contact Information**

Nova Scotia Community College  
Halifax Campus  
1825 Bell Road  
Halifax, NS B3H 2Z4  
Attn: Denise Smith  
**Phone:** (902) 491-4624

**Fax:** (902) 491-4711

## **DEAF CHILD AND BLIND CHILD SIGNS**

*“Deaf Child”* and *“Blind Child”* signs are provided by the Department of Transportation and Public Works. These warning signs are intended to advise motorists of the presence of a private residence or institution that houses a child or children who are deaf or blind to the degree that they cannot exercise due care for their well being while present on the street or highway. The costs of erection, maintenance and removal of these warning signs are the responsibility of the Department of Transportation and Public Works.

### **Contact Information**

Department of Transportation and Public Works  
Purdy’s Wharf, Tower 2  
1969 Upper Water Street, Suite 506  
PO Box 186  
Halifax, NS B3J 2N2  
Phone: (902) 424-2297  
Fax: (902) 424-0532

## **DEPARTMENT OF ENVIRONMENT AND LABOUR Regional Offices**

### **Contact Information**

Department of Environment and Labour  
5151 Terminal Road  
PO Box 697  
Halifax, NS B3J 2T8  
Phone: (902) 494-4125  
Fax: (902) 424-3239

## **DIAL-A-RIDE**

Dial-A-Ride Nova Scotia is a support network of non-profit, community-based

transportation systems located throughout Nova Scotia that offers a diverse range of personal transportation services to meet the needs of all Nova Scotians, including wheelchair accessible vehicles for persons with special mobility needs. It is a joint initiative of Service Nova Scotia and Municipal Relations and the Departments of Education, Health, Community Services, Transport & Public Works as well as the Utility and Review Board and the Disabled Persons Commission. The Dial-A-Ride network was created in response to the pressing need for inclusive transportation services in Nova Scotia.

**Contact Information**

Service Nova Scotia and Municipal Relations  
6960 Mumford Road, West End Mall  
Halifax, NS B3L 4P1  
Phone: (902) 424-2088  
Toll Free: (877) 305-7433

**DIVERSITY MANAGEMENT (AFFIRMATIVE ACTION) UNIT**

The Department's Affirmative Action Policy promotes equitable participation of aboriginal, black persons and other racially visible persons as well as persons with disabilities and women in positions where they are under-represented. Programs promoting diversity in the workplace include the Training and Employment Program and Persons with Disabilities, the Summer Employment Diversity Initiative Program, and Summer Employment Mentorship Program for Female Students.

**Contact Information**

Public Service Commission  
Diversity Management Unit Client Services Division  
One Government Place  
1700 Granville Street  
PO Box 943  
Halifax, NS B3J 2V9  
Phone: (902) 424-7660  
Fax: (902) 424-0611

## **EARLY INTERVENTION PROGRAM**

This program provides a range of home based services to families with children who are developmentally delayed, or are at risk for delay (birth to five years of age). In co-operation with the child's parents, an individual developmental assessment and program plan is prepared for each child at six month intervals. Parents and family members are introduced to assessment techniques, program planning, advocacy skill development and community-based support services. The Early Intervention program throughout Nova Scotia are operated by non profit boards of directors and receive grant funding for operational program delivery costs.

### **Contact Information**

Department of Community Services  
5675 Spring Garden Road, 5<sup>th</sup> Floor  
PO Box 696  
Halifax, NS B3J 2T7  
Phone: (902) 424-4279  
Fax: (902) 424-0708

## **EMPLOYABILITY ASSISTANCE FOR PEOPLE WITH DISABILITIES (EAPD)**

Cost-shared agreement between the Government of Canada and the Province of Nova Scotia that replaced the Vocational Rehabilitation of Disabled Persons Program (VRDP). The primary objective is to enable individuals with disabilities to become gainfully employed following a period of assessment, career counseling and training.

### **Direct services include:**

Information and referral, Assessment, Employment and career counselling, Skills training, The provision of required medical and technical aids.

### **Contact Information**

Department of Community Services  
5675 Spring Garden Road, 5<sup>th</sup> Floor  
PO Box 696

Halifax, NS B3J 2T7  
Phone: (902) 424-4279  
Fax: (902) 424-0708

## **EMPLOYMENT OPPORTUNITY BULLETIN**

Job openings are posted weekly in the Employment Opportunities Bulletin, which may be viewed at the Nova Scotia Public Services Commission, in most provincial government offices, on the internet, and at Canada Employment Centres throughout the Province.

### **Contact Information**

Public Service Commission  
One Government Place  
1700 Granville Street  
PO Box 943  
Halifax, NS B3J 2V9  
Phone: (902) 424-7660  
Fax: (902) 424-0611

## **EMPLOYMENT SUPPORT SERVICES**

Employment Support Services is a range of services provided by the Department of Community Services aimed at assisting employable recipients of Income Assistance gain employment. Services are delivered through district offices throughout the province, often in conjunction with other agencies and/or government departments. Individuals in receipt of assistance work with staff of the Department to develop return to work plans which may include education, training and/or employment opportunities. Services available through Employment Support Services include assessment services, career counseling, referrals to education, training and employment programs, job search services and job development services.

### **Contact Information**

Department of Community Services  
Employment Support Services

5675 Spring Garden Road, 4<sup>th</sup> Floor  
PO Box 696  
Halifax, NS B3J 2T7  
Phone: (902) 424-4326  
Fax: (902) 424-0721

## **FAMILY MODEST HOUSING PROGRAM**

The Program is designed to provide funds for lower and middle income families to build or buy modest housing. Funding is provide by the Province of Nova Scotia. To qualify total household income cannot exceed \$50,000 per year.

### **Contact Information**

Department of Community Services  
Housing Services  
5675 Spring Garden Road, 7<sup>th</sup> Floor  
PO Box 696  
Halifax, NS B3J 2T7  
Phone: (902) 424-3280  
Fax: (902) 424-0661

## **FAMILY AND CHILDREN'S SERVICES**

These sections comprise the Family and Children's Services Division; Child Welfare and Residential Services, Early Childhood Development Services, Community Outreach Services and a special project underway called Early Childhood Development Initiative. These sections provide a range of services to children, youth and their families.

### **Contact Information**

Department of Community Services  
5675 Spring Garden Road  
PO Box 696  
Halifax, NS B3J 2T7  
Phone: (902) 424-4279

Fax: (902) 424-0708

## **FISHING LICENSES FOR PERSONS WITH DISABILITIES**

Persons with disabilities may acquire general sport fishing licenses free of charge. Groups of persons with disabilities i.e. group home residents should contact the Department of Agriculture and Fisheries for fishing licenses. Please note that salmon fishing is regulated by the Federal Government, which requires all citizens to purchase licenses for this sport.

### **Contact Information**

Service Nova Scotia and Municipal Relations  
Maritime Center  
9<sup>th</sup> Floor, 1505 Barrington Street  
Halifax, NS B3J 3K5  
Halifax, NS B3J 2T9  
Phone: (902) 424-4821  
(902) 424-4467  
Fax: (902) 424-0660

## **FOSTER CARE**

The program provides children and youth with an alternative home setting on a temporary or long-term basis. The program provides a safe environment by families qualified to care for children and youth when birth parents can not. The program recognizes and addresses the cultural, racial and linguistic heritage needs of children.

### **Contact Information**

Department of Community Services  
5675 Spring Garden Road, 5<sup>th</sup> Floor  
Halifax, NS B3J 1H1  
PO Box 696  
Halifax, NS B3J 2T7  
Phone: (902) 424-4279  
Fax: (902) 424-0708

## **HANDBOOK FOR THE TRANSPORTATION OF STUDENTS WITH SPECIAL NEEDS IN NOVA SCOTIA**

The Handbook provides information and procedures on the transportation of students with disabilities and other challenges in the Province of Nova Scotia.

### **Contact Information**

Nova Scotia Department of Education  
2021 Brunswick Street, Suite 402  
PO Box 578  
Halifax, NS B3J 2S9  
Phone: (902) 424-5168  
Fax: (902) 424-0511

## **HARMONIZED SALES TAX ASSISTANCE TO PERSONS WITH DISABILITIES**

A rebate of Nova Scotia Sales Tax (15%) is available to persons who are subject to a physiological impairment that deprives that persons of the use of both lower limbs.

The criteria which must be met for this rebate is provided in the Revenue Act regulations and allows for a rebate not to exceed \$3,000.00.

### **Contact Information**

Provincial Tax Commission/Tax Refund Unit  
Maritime Centre, 8<sup>th</sup> Floor  
1505 Barrington Street  
Halifax, NS B3J 2V4  
**Phone:** (902) 424-6300  
**Toll Free:** (800) 565-2336  
**Fax:** (902) 424-0523

## **HEALTHY BABY**

The Program provides nutritional counseling through the Departments of Health and Community Services to pregnant women and new mothers on Income Assistance.

### **Contact Information**

Department of Health

PO Box 488

Halifax, NS B3J 2R8

Phone: (902) 424-5818

Toll Free: (800) 387-6665

Fax: (902) 424-0730

## **HEALTHY CHILD DEVELOPMENT INITIATIVES**

Community Based Prevention Programs promote healthy babies and families by providing parent education and parent support services. Programs are usually offered at Family Resource Centers. Early Intervention Programs provide home-based support for families with young children with identified special needs. Center-based Child Care/Rural Child Care Programs provides care and education to children while their parents are employed, seeking employment, or job training.

### **Contact Information**

Department of Community Services

PO Box 696

Halifax, NS B3J 2T7

Phone: (902) 481-5800

Fax: (902) 481-5803

## **HIV COMBINATION THERAPY**

The Nova Scotia Department of Health will fund AZT and/or 3TC, HIV therapy drugs as insurer of last resort. These drugs will be funded upon assessment and approval by the Infectious Disease Clinic at the Capital Health District Authority. These drugs have now become the standard of care of

treating HIV infection.

**Contact Information**

Infectious Disease Clinic  
Capital Health District Authority  
Dixon Building, Room 5014  
5820 University Avenue  
Halifax, NS B3H 1V8  
**Phone:** (902) 473-2647  
**Fax:** (902) 473-7394

**HOME ADAPTATIONS FOR SENIORS' INDEPENDENCE (HASI) PROGRAM**

The Home Adaptations for Seniors' Independence (HASI) program assists homeowners and landlords pay for home adaptations to allow low-income seniors to remain in their own homes. The Program provides a one-time (non-repayable) contribution of up to \$2,500.

**Contact Information**

Home Adaptations for Seniors'  
Independence Program  
Housing - Head Office  
Nelson Place, 7<sup>th</sup> Floor  
5675 Spring Garden Road  
PO Box 696  
Halifax, NS B3J 2T7  
**Phone:** (902) 424-3280  
**Fax:** (902) 424-0661

Cape Breton Regional Office  
Provincial Building  
360 Prince Street, Suite 22  
Sydney, NS B1P 5L1  
**Phone:** (902) 563-2102  
**Toll Free:** (800) 567-2135  
**Fax:** (902) 563-2370

Metro Regional Office  
1495 Bedford Highway  
Suite 304, Bedford Tower  
Bedford, NS B4A 1E5  
**Phone:** (902) 424-5110  
**Toll Free:** (800) 774-5130  
**Fax:** (902) 835-9141

Central Regional Office  
176 Archimedes Street  
New Glasgow, NS B2H 5E5  
**Phone:** (902) 755-5065  
**Toll Free:** (800) 993-2101  
**Fax:** (902) 752-7133

Western Regional Office  
166 Commercial Street  
PO Box 1000

Middleton, NS B0S 1P0  
Phone: (902) 825-3481  
Toll Free: (800) 825-3481  
Fax: (902) 825-6560

## **HOME CARE**

Home Care Nova Scotia delivers an array of services to Nova Scotians of all ages in order that they can achieve and maintain their maximum independence while living in their own homes and communities.

### **Contact Information**

Department of Health  
3845 Joseph Howe Drive, Suite 204  
Halifax, NS B3L 4H9  
**Phone:** (902) 424-6090  
**Toll Free:** (800) 225-7225  
**Fax:** (902) 424-0768

## **HOME OXYGEN SERVICE - HOME CARE**

Home oxygen service funds the provision of a home oxygen concentrator and associate supplies to individuals with chronic hypoxemia in order that they may achieve more independent functioning the home. The program is intended to assist individuals who are not able to acquire this equipment through their own resources.

### **Contact Information**

Department of Health  
3845 Joseph Howe Drive, Suite 204  
Halifax, NS B3L 4H9  
**Phone:** (902) 424-6090  
**Toll Free:** (800) 225-7225  
**Fax:** (902) 424-0768

## **HOMES FOR SPECIAL CARE IN NOVA SCOTIA**

Under the Homes for Special Care Act, a “*residential care facility*” is defined as “*any building or place, or part of a building or place, where supervisory care or personal care is provided to four or more (mentally disabled or handicapped) persons*”.

### **Contact Information**

Department of Community Services  
PO Box 696  
Halifax, NS B3J 2T7  
Phone: (902) 424-0932  
Fax: (902) 424-0502

## **INCOME ASSISTANCE**

Income Assistance provides a range of services, including the administration of six income maintenance programs, one maintenance support program and one eligibility review program. You will also find information regarding Pharmacare coverage, as well as Senior Citizen’s Financial Aid Programs.

### **Contact Information**

Department of Community Services  
5675 Spring Garden Road, 6<sup>th</sup> Floor  
PO Box 696  
Halifax, NS B3J 2T7  
Phone: (902) 424-4261  
Fax: (902) 424-0721

## **INCOME AND EMPLOYMENT SUPPORT SERVICES**

The thrust of Nova Scotia’s redesigned Employment Support and Income Assistance program is to help people reach a level of self-sufficiency within their capacity to do so. For many this will mean no longer relying on income support as they make their transition to employment. People on assistance will help develop their own employment plan that will identify their strengths and

outline the barriers to employment they must overcome to join the workforce.

**Contact Information**

Department of Community Services  
5675 Spring Garden Road, 6<sup>th</sup> Floor, PO Box 696  
Halifax, NS B3J 2T  
Phone: (902) 424-4261  
Fax: (902) 424-0721

**INTERACTIVE VOICE RESPONSE, VEHICLE PERMIT RENEWAL**

All passenger and light commercial vehicle registrations can be renewed by touch tone telephone in about three minutes. Documents are returned by mail the next business day. Call 1-800-898-7668 to reach the new interactive telephone system. You will need a valid Visa or MasterCard and your driver's licence or plate number at hand.

**Contact Information**

Service Nova Scotia and Municipal Relations  
PO Box 2734  
Halifax, NS B3J 3P7  
Phone: (902) 424-5200  
Toll Free: (800) 670-4357

**INTERPRETER SERVICES**

This program ensures provision of interpreter services to Deaf and Hard of Hearing residents of Nova Scotia who require the services of a Sign Language Interpreter in accessing services. The service can only be provided by Interpreters contracted through the Society for the Deaf and Hard of Hearing Nova Scotians. The Society has been awarded the contract on an exclusive basis to meet all provincial requirements to deliver this service.

**Contact Information**

Public Service Commission  
One Government Place, 1700 Granville Street  
PO Box 943  
Halifax, NS B3J 2V9

Phone: (902) 424-6916  
TDD: (902) 424-3966  
Fax: (902) 424-0611

## **IWK GRACE HEALTH CENTRE FOR CHILDREN, WOMEN & FAMILIES**

The IWK Grace Health Centre, in Halifax, Nova Scotia, provides family-centred care for children, women and families in the three Maritime provinces and beyond. Offering a broad range of health services, the IWK Grace is a tertiary health care centre dedicated to care, education and research.

### **Contact Information**

IWK Grace Health Centre for Children, Women & Families  
5850/5980 University Avenue  
Halifax, NS

Administration Switchboard	(902) 428-8888
Poison Information Centre	(902) 428-8161
Emergency - Children	(902) 428-8050
Child & Adolescent Mental Health Services	
Central referral for all mental health referrals	(902) 464-4110
President & CEO	(902) 420-6629

## **LEGISLATION ADMINISTERED BY COMMUNITY SERVICES**

Adult Protection Act  
Adoption Information Act  
Children and Family Services Act  
Day Care Act  
Homes for Special Care Act  
Senior Citizens' Financial Aid Act  
Senior Citizens' Secretarial Act  
Senior Citizens' Social Services Act.

### **Contact Information**

Department of Community Services

5675 Spring Garden Road, 8<sup>th</sup> Floor  
PO Box 696  
Halifax, NS B3J 2T7  
**Phone:** (902) 424-4326

## **LINKS TO EDUCATION SITES AND SCHOOL WEB PAGES**

[www.ednet.ns.ca/links.html](http://www.ednet.ns.ca/links.html)  
*Local, Provincial, National & International.*

### **Contact Information**

Nova Scotia Department of Education  
2021 Brunswick Street, Suite 402  
PO Box 578  
Halifax, NS B3J 2S9  
**Phone:** (902) 424-5168  
**Fax:** (902) 424-0511

## **LITERACY SERVICES FOR PERSONS WITH DISABILITIES**

The Adult Education Section of the Department of Education provides programs and services for adults who wish to upgrade their literacy and numeracy skills.

### **Contact Information**

Department of Education  
Literacy Services for Persons with Disabilities  
2021 Brunswick Street, 4<sup>th</sup> Floor  
Halifax, NS B3J 2S9  
**Phone:** (902) 424-7288  
**Fax:** (902) 424-0666

## **LONG-TERM DISABILITY**

The Nova Scotia Long-Term Disability Plan is a self-insured plan. Benefits are paid from the Nova Scotia Long-Term Disability Plan Trust Fund, rather than from an external insurance company.

**Contact Information**

Department of Finance  
Provincial Building  
1723 Hollis Street  
PO Box 187  
Halifax, NS B3J 2N3  
Phone: (902) 424-5554  
Fax: (902) 424-0635

**LOW VISION CLINIC - EYE CARE CENTRE**

The purpose of the Low Vision Clinic is to see each patient as an individual, evaluate his/her visual function and to provide appropriate aids, whether optional or non-optical with instruction and follow-up. Through the clinic, patients are referred for other services; medical, ophthalmological, community rehabilitative and social services and/or agencies.

**Contact Information**

Eye Care Centre  
2A Centennial Building  
Victoria General Hospital Site  
1278 Tower Road  
Halifax, NS B3H 2Y9  
**Phone:** (902) 473-3226  
**Fax:** (902) 473-3948

**MASTECTOMY PROSTHESIS PROGRAM**

This program was established to ensure that eligible residents of Nova Scotia who have undergone a mastectomy/lumpectomy are provided with financial assistance in accessing the services of a qualified supplier of mastectomy

prosthesis.

**Contact Information**

Department of Health

PO Box 488

Halifax, NS B3J 2R8

Phone: (902) 424-7401

Toll Free: (800) 565-3611

TDD: (800) 670-8888 (Toll Free)

**MEN’S INTERVENTION PROGRAMS**

Men’s Intervention Programs offer counseling to men who abuse women. All programs offer counseling and support for women who are partners or ex-partners of men. Participants in the program are either sent by a judge, referred by professionals or voluntarily attend. The Intervention programs are located in Truro, Amherst, Bridgewater, Halifax, New Glasgow, Sydney and in the First Nations Community.

**Contact Information**

Department of Community Services

PO Box 696

Halifax, NS B3J 2T7

<b>Truro</b>	Bridges	(902) 897-6665
<b>Amherst</b>	New Directions	(902) 667-1344
<b>Bridgewater</b>	Fresh Start	(902) 644-2013
<b>Halifax</b>	Project New Start	(902) 453-4320
<b>New Glasgow</b>	New Leaf	(902) 755-2220
<b>Sydney</b>	Project Second Chance	(902) 567-0979
<b>First Nations</b>	<b>Mi’Kmaq Family Treatment Centers</b>	
<b>Truro</b>	Millbrook First Nation	(800) 565-4741
<b>Whycocomagh</b>	Waycobah First Nation	(800) 565-3440

*\* also see Transition Houses...page 13*

## **MENTAL HEALTH SERVICES - BEDFORD/SACKVILLE**

Services consist of a team of nurses, psychiatrists, social workers, an occupational therapist, and a psychologist who provide assessment, individual and group therapy, consultation and community education, in co-operation with other health care providers.

### **Contact Information**

Mental Health Services - Bedford/Sackville

11 Glendale Avenue, Unit 5

Lower Sackville, NS B4C 3P2

**Phone:** (902) 865-3663

**Fax:** (902) 865-2072

## **MENTAL HEALTH SERVICES - HALIFAX COUNTY EAST**

The team provides a range of mental health services for adults living in the many communities of eastern Halifax County. These services include assessment, individual and group therapy, access to inpatient treatment, consultation, and community education.

### **Contact Information**

Mental Health Services

Halifax County East

51 Forest Hills Parkway

Dartmouth, NS B2W 6C6

**Phone:** (902) 434-3263

**Fax:** (902) 434-0181

## **MOBILITY DISABLED PLATES/PERMITS**

License plates or Identification Permits are available for vehicles regularly used for the transportation of persons with disabilities. These plates and permits authorize parking in any space designated for persons with disabilities.

### **Contact Information**

Service Nova Scotia and Municipal Relations

6960 Mumford Road, West End Mall  
Halifax, NS B3L 4P1  
Phone: (902) 424-5200  
Toll Free: (800) 670-4357  
Fax: (902) 424-0711

## **MSI**

Nova Scotia's Health Insurance Plans are designed to provide all eligible residents with a broad range of coverage for medical required hospital, medical, dental, optometric and pharmaceutical services.

### **Contact Information**

Medical Services Insurance  
PO Box 500  
Halifax, NS B3J 2S1  
**Phone:** (902) 468-9700  
**Toll Free:** (800) 563-8880  
**Fax:** (902) 481-3160

## **NOVA SCOTIA BREAST SCREENING PROGRAM**

The Breast Screening Program is specifically for women aged 50 to 69 years of age who have not had a mammogram in the past twelve months. Women between the ages of 40 and 49 will be accepted with a physician referral. If you currently have a breast lump or nipple discharge, have been diagnosed as having breast cancer, or have breast implants, you are advised to see your doctor who could set up an appointment for you at a Diagnostic Centre.

The Department of Health provides a screening clinic in the Halifax Shopping Centers and two mobile van screening clinics that serve Cape Breton Island, the upper half of Guysborough and Antigonish counties, and the Western Health Regions. The Clinics have morning, afternoon and evening appointments. The technologists who take the mammograms have all had specialized training in mammography.

Appointment times must be made prior to going to the clinic. To make an

appointment, simply phone the Breast Screening Program. A file will be made for you when you register your name and Nova Scotia Health Card number with the screening.

**Contact Information**

Nova Scotia Breast Screening  
Halifax Shopping Centre  
Tower 1, Suite 103  
7001 Mumford Road  
Halifax, NS B3L 4N9  
Telephone: (902) 473-3960  
Toll Free: 1-800-565-0548 (Nova Scotia only)  
Fax: (902) 473-3959  
E-mail: [nsbsp@istar.ca](mailto:nsbsp@istar.ca)

**NOVA SCOTIA CHILD BENEFIT**

This program provides a tax-free monthly payment on behalf of children of low income families. The program is administered for Nova Scotia by Canada Customs and Revenue Agency under the same business rules as the Canada Child Tax Benefit. Eligibility is based on previous years income as reported on an individual income tax return.

**Contact Information**

Department of Community Services  
5675 Spring Garden Road  
PO Box 696  
Halifax, NS B3J 2T7  
Toll Free: (800) 387-1193

**NOVA SCOTIA COMMUNITY LEARNING INITIATIVE**

The Initiative provides funding, practitioner training and resources to twenty-seven community-based Learning Networks. These Networks deliver literacy and upgrading programs for adults. Many Learning Networks are regionally based and develop programs that reflect the needs of their geographic areas while other Networks are designed specifically for the province's diverse

communities.

**Contact Information**

Nova Scotia Department of Education  
2021 Brunswick Street  
PO Box 578  
Halifax, NS B3J 2S9  
Phone: (902) 424-5168  
Fax: (902) 424-0511

**NOVA SCOTIA ENVIRONMENTAL HEALTH CLINIC**

The Department of Health together with Dalhousie University's Faculty of Medicine opened the N.S. Environmental Health Centre (NSEHC) in May, 1997. Referrals to the Centre come from family physicians and medical specialists.

The new facility, located in Fall River, adds the discipline of research on environmental sensitivities to its mandate and addresses the issue of treatment in an environment specially designed, constructed and decorated.

The physicians determine an individualized program to help each patient achieve maximum health. This includes educating patients about their sensitivities, nutrition, environmental exposures, as well as having them be actively involved in their own treatment. A multi-disciplinary team encourages, supports, and facilitates partnerships within the NSEHC, community and outside agencies which will promote recovery and wellness for individuals with environmental sensitivity.

Further information may be obtained by contacting the Centre:

Clinical:	Dr. Roy Fox, Director, NSEHC	(902) 860-0551
Research:	Dr. Michael Joffres	(902) 860-3069
Rehabilitation:	Susan J. Coldwell	(902) 860-2837
Fax:		(902) 860-2046
E-mail:	<a href="mailto:nsehc@dal.ca">nsehc@dal.ca</a>	
Website:	<a href="http://www.nsehc.ca">www.nsehc.ca</a>	
Mailing address:	PO Box 2130, Fall River, NS B2T 1K6	

## **NOVA SCOTIA PROVINCIAL LIBRARY**

The Nova Scotia Provincial Library is a division of the Policy Branch of the Nova Scotia Department of Education and operates under the Libraries Act.

### **Contact Information**

Nova Scotia Provincial Library  
3770 Kempt Road  
Halifax, NS B3K 4X8  
Phone: (902) 424-2457  
Fax: (902) 424-0633

## **NOVA SCOTIA REHABILITATION CENTER**

The Queen Elizabeth II Health Sciences Centre - Nova Scotia Rehabilitation Centre is a provincial referral, teaching hospital which provides physical rehabilitation services to persons with physical and cognitive disabilities in Nova Scotia.

The Centre's primary function is to service persons who have serious disabilities and handicaps (e.g. due to stroke, spinal cord related injuries, head injuries, amputations, arthritis, and other neuromuscular and musculoskeletal disorders). The Centre also provides a facility for education and research in the field of physical rehabilitation.

Patients must be referred by a physician. Inpatient and outpatient services are provided.

For further information, please contact:

### **Contact Information**

QEII Health Sciences Center  
Nova Scotia Rehabilitation Center  
1341 Summer Street  
Halifax, NS B3H 4K4  
Phone: (902) 473-1537

Fax: (902) 473-1535

## **OCULAR PROSTHESIS PROGRAM (ARTIFICIAL EYES)**

This program ensures that eligible residents of Nova Scotia who have lost one or both eyes have access to the services of a qualified ocularist. The program is a component of the Ancillary Programs provided by the Department of Health.

### **Contact Information**

Department of Health

PO Box 488

Halifax, NS B3J 2R8

Toll Free: (800) 565-3611 within Nova Scotia only

TDD: (800) 670-8888 within Nova Scotia

## **OFFICIAL ACCESSIBLE PARKING SIGNS**

The Province of Nova Scotia has designed an official highway sign to designate Accessible Parking spaces. Parking spaces identified by this sign may be located on public or private parking areas. Persons with disabilities legally park in these designated spaces by displaying either/or the “*Handicapped Parking Number Plate*” or the “*Handicapped Identification Permit*” on their vehicle.

### **Contact Information (*for Signs*)**

Department of Transportation and Public Works

PO Box 186

Halifax, NS B3J 2N2

Phone: (902) 424-5851

### **Contact Information (*for Permits*)**

Service Delivery and Operations Division

N.S. Department of Business and Consumer Services

PO Box 1652

Halifax, NS B3J 2Z3

Phone: (902) 424-5851

Toll Free: (800) 898-7668  
Fax: (902) 424-0720

## **PARENT APARTMENT PROGRAM**

The Parent Apartment Program provides low interest loans for additions or renovations to a single family dwelling to create affordable housing accommodation for senior family members. Funding is provided by the Province of Nova Scotia.

### **Contact Information**

Parent Apartment Program  
Housing Services, Department of Community Services

### **Regional Offices**

Metro Regional Office	(902) 424-5110
Toll Free	(800) 774-5130
Cape Breton Regional Office	(902) 563-2120
Toll Free	(800) 567-2135
Central Regional Office	(902) 755-5065
Toll Free	(800) 933-2101
Western Regional Office	(902) 825-3481
Toll Free	(800) 564-3483

### **District Offices**

Amherst District	(902) 667-1161
Toll Free	(800) 993-2101
Truro District	(902) 893-5999
Toll Free	(800) 933-2101
Bridgewater District	(902) 543-1357
Toll Free	(800) 933-2101

## **PARKING FOR PERSONS WITH DISABILITY**

Licence plates or Identification Permits are available for vehicles regularly used for the transportation of persons with disabilities. These plates and

permits authorize parking in any space designated for persons with disabilities.

**Contact Information**

Service Nova Scotia and Municipal Relations

PO Box 2734

Halifax, NS B3J 3P7

**Phone:** (902) 424-5200

**Toll Free:** (800) 670-4357

**PHARMACARE PROGRAM**

The Nova Scotia Senior's Phamacare Program covers the cost of most prescription drugs. Seniors on this program must pay an annual premium and 20% co-pay per prescription.

**Contact Information**

Department of Health

PO Box 9322, Station A

Halifax, NS B3K 6A1

**Phone:** (902) 429-6565

**Toll Free:** (800) 544-6191

**Fax:** (902) 468-9402

**PROPERTY TAX REBATE FOR SENIORS**

The program is designed to help seniors remain in their own homes by allowing persons who qualify to receive a property tax rebate.

**Contact Information**

Department of Community Services

5675 Spring Garden Road

PO Box 696

Halifax, NS B3J 2T7

**Toll Free:** (877) 296-9338

## **PROTECTING VULNERABLE ADULTS**

Adults in need of protection are people 16 or older who are abused or neglected and who cannot physically or mentally protect or care for themselves.

### **Who might need protection?**

Sometimes, a senior's personal hygiene becomes poor, or his or her housekeeping drops off. However, if that person has no physical problems, is mentally competent, and is capable of looking after himself or herself, the Adult Protection Act does not consider him or her in need of protection.

### **Do I have to report a suspected case of an adult in need of protection?**

The Adult Protection Act requires that you report any such information to the Department of Health, even if the information is confidential or privileged.

If you know of an adult in need of protection, you must report it immediately to the Department of Health by calling 1-800-225-7225.

The Adult Protection Act does not cover situations of financial abuse. However, if financial abuse is discovered during an adult protection investigation, the adult will be referred to an authority who can help safeguard his or her financial interests.

### **Contact Information**

Department of Health

Continuing Care Branch

Home Care, Long Term Care and Adult Protection Services

Phone: 1-800-225-7225 (toll free)

Website: [www.gov.ns.ca/health/ccs](http://www.gov.ns.ca/health/ccs)

## **PROVINCIAL EMPLOYMENT PROGRAM (PEPERA)**

PEPERA provides funding to employment initiatives for students within not-for-profit organizations, municipal governments, or government-funded organizations.

Nova Scotia Employment Program for Students

## Co-operative Employment Program

### **Contact Information**

Department of Education  
2021 Brunswick Street  
PO Box 578  
Halifax, NS B3J 2S9  
Phone: (902) 424-6000  
Toll Free: (800) 424-5418  
Fax: (902) 424-0508  
Toll Free (800) 933-2101  
Truro District (902) 893-5999  
Toll Free (800) 933-2101  
Bridgewater District (902) 543-7336  
Toll Free (800) 278-2144

### **PUBLIC ENQUIRIES**

Public Enquires responds to telephone and written requests on provincial government services, programs and initiatives.

### **Contact Information**

Service Nova Scotia and Municipal Relations (SNSMR)  
PO Box 2734  
Halifax, NS B3J 3P7  
Phone: (902) 424-5200  
Toll Free: (800) 670-4357  
Fax: (902) 424-0821

### **PUBLIC HEALTH SERVICES**

Public Health Services are provided by the four Health Regions in Nova Scotia, Central, Western, Northern and Eastern.

Programs provided by Public Health Services are:

Pre-natal Education and Postpartum Followup  
Breast-feeding Support and Education  
Enhanced Vision Screening  
Hepatitis B Immunization  
Communicable Disease Surveillance & Education  
Fluoride Rinse  
Healthy Foods at School  
Community Health Promotion Fund

**Contact Information**

Public Health Services  
Central Regional Office  
201 Brownlow Avenue, Unit 4  
Dartmouth, NS B3B 1W2  
Telephone: 481-5800  
Fax: 481-5803

**PROVINCIAL HOUSING EMERGENCY REPAIR PROGRAM**

The Provincial Housing Emergency Repair Program provides assistance to low income households to carry out emergency repairs on their homes. Funding is provided by the Province of Nova Scotia.

**Contact Information**

Department of Community Services  
Provincial Housing Emergency Repair Program

**Regional Offices**

Metro Regional Office	(902) 424-5110
Toll Free	(800) 774-5130
Cape Breton Regional Office	(902) 563-2120
Toll Free	(800) 567-2135
Central Regional Office	(902) 755-5065
Toll Free	(800) 933-2101
Western Regional Office	(902) 825-3481
Toll Free	(800) 564-3483

**District Offices**

Amherst District

(902) 667-1161

## **PUBLIC NON-PROFIT HOUSING FOR FAMILIES**

This program is designed to provide adequate, affordable rental housing to families in need. Residents pay rent based upon income. Special consideration will be given to individuals with special needs such as a physical disability, or those who are victims of family violence.

### **Contact Information**

Department of Community Service

Housing Services

5675 Spring Garden Road

PO Box 696

Halifax, NS B3J 2M4

Phone: (902) 424-6380

Fax: (902) 424-0661

### **Regional Offices**

Metro Regional Office (902) 424-5110

Toll Free (800) 774-5130

Cape Breton Regional Office (902) 563-2120

Toll Free (800) 567-2135

Central Regional Office (902) 755-5065

Toll Free (800) 825-3481

Western Regional Office (902) 825-3481

Toll Free (800) 564-3483

### **District Offices**

Amherst District (902) 667-1161

Toll Free (800) 933-2101

Truro District (902) 893-5999

Toll Free (800) 933-2101

Bridgewater District (902) 543-7336

Toll Free (800) 278-2144

## **PUBLIC NON-PROFIT HOUSING FOR SENIORS**

This program is designed to provide adequate, affordable rental housing to senior citizens and other individuals in need. Residents are charged rent based upon income. . Special consideration will be given to individuals with special needs such as a physical disability, or those who are victims of family violence. Rent is based on income.

### **Contact Information**

Department of Community Services  
Housing Services  
5675 Spring Garden Road  
PO Box 696  
Halifax, NS B3J 2M4  
Phone: (902) 424-6380  
Fax: (902) 424-0661

## **PUBLIC TRUSTEE**

The Public Trustee manages estates of living persons who need the services of a trustee, guardian, attorney or other fiduciary not readily available in the private sector to such living persons. As well, the Public Trustee administers estates of deceased persons and has standing to apply for grant of administration in any case where no grant of probate or administration has been issued.

### **Contact Information**

Department of Justice  
PO Box 7  
Halifax, NS B3J 2L6  
Phone: (902) 424-7760  
Fax: (902) 424-0252

## **REHABILITATION TRAINING SERVICES**

Rehabilitation Programs and Services administers a portion of the

Employability Assistance Program for People with Disabilities (*EAPD*). Through the Department of Education and in partnership with the Departments of Community Services and Health, EAPD provides a comprehensive system of educational related equipment and services including technical aids, tutors, books and training allowances to assist persons with disabilities access post-secondary training.

**Contact Information**

Department of Education  
Trade Mart, 4<sup>th</sup> Floor  
2021 Brunswick Street, Suite 402  
PO Box 578  
Halifax, NS B3J 2S9  
Phone: (902) 424-5168  
Toll Free: (800) 285-1197  
Fax: (902) 424-0511

**RENT SUPPLEMENT PROGRAM**

This program is designed to assist persons in need, access adequate, affordable rental housing. A rental subsidy is paid to private landlords, allowing individuals to pay rent based upon income.

**Contact Information**

Department of Community Services  
Housing Services  
5675 Spring Garden Road, 7<sup>th</sup> Floor  
PO Box 696  
Halifax, NS B3J 2M4  
Phone: (902) 424-6830  
Fax: (902) 424-0661

**RESIDENTIAL REHABILITATION ASSISTANCE PROGRAM FOR PERSONS WITH DISABILITIES**

The Program offers financial assistance to homeowners and landlords to undertake accessibility work to modify dwellings occupied or intended for

occupancy by persons with disabilities.

**Contact Information**

Department of Community Services  
Housing Services  
5675 Spring Garden Road  
PO Box 696  
Halifax, NS B3J 2T7  
Phone: (902) 424-6830  
Fax: (902) 424-0661

**RESIDENTIAL TENANCIES SERVICES**

The Residential tenancies program exists in Nova Scotia to help landlords and tenants understand their rights, and exercise those rights when necessary.

**Contact Information**

Service Nova Scotia  
PO Box 2734  
Halifax, NS B3J 3P7  
Phone: (902) 424-5200  
Toll Free: (800) 670-4357

**SALES TAX ASSISTANCE FOR PEOPLE WITH DISABILITIES**

This rebate is designed for persons who require specially-adapted motor vehicles for personal transportation or require a computer as a communication device.

**Contact Information**

Department of Finance  
Provincial Building  
1723 Hollis Street  
PO Box 187  
Halifax, NS B3J 2N3  
Phone: (902) 424-5554  
Toll Free: (800) 565-2336

Fax: (902) 424-0635

### **SENIOR CITIZENS ASSISTANCE PROGRAM (SCAP)**

The Senior Citizens Assistance Program provides assistance to senior citizens who wish to remain in their homes but cannot afford to carry out necessary repairs.

#### **Contact Information**

Department of Community Services  
Housing Services  
5675 Spring Garden Road, 7<sup>th</sup> Floor  
PO Box 696  
Halifax, NS B3J 2M4  
Phone: (902) 424-6830  
Fax: (902) 424-0661

### **SENIORS SPECIAL SOCIAL ASSISTANCE PROGRAM**

The Seniors Special Social Assistance Program provides a monthly payment to seniors to help maintain their independence. Payment is based on a senior's total income less allowable expenses for basic needs such as food and shelter.

#### **Contact Information**

Department of Community Services  
Senior Citizens Financial Aid  
5675 Spring Garden Road, Nelson Place  
Halifax, NS B3J 1H1  
Phone: (902) 424-4500  
Toll Free: (877) 296-9338

### **SIGN LANGUAGE INTERPRETER TRAINING PROGRAM**

This program is a four semester training program to facilitate the education of sign language interpreters. The program concentrates on American Sign

Language.

**Contact Information**

Nova Scotia Community College

Halifax Campus

1825 Bell Road

Halifax, NS B3H 2Z4

Attn: Denise Smith

**Phone:** (902) 491-4624

**Fax:** (902) 491-4711

**SMALL LOANS ASSISTANCE PROGRAM**

The Small Loans Assistance Program provides low interest loans to qualified applicants. Funding is provided by the Provincial Government

**Contact Information**

Department of Community Services

Housing Services

5675 Spring Garden Road, 7<sup>th</sup> Floor

PO Box 696

Halifax, NS B3J 3T7

**Phone:** (902) 424-6830

**Fax:** (902) 424-0661

**STUDENT SERVICES DIVISION FOR SPECIAL EDUCATION**

The Student Services Division for Special Education: Collaborates with school boards on the regional implementation of provincial policies and guidelines pertaining to students with special needs. Student Services Division works with school boards, agencies, parent groups, government departments and other stakeholders to provide for the education, social, physical and emotional well-being of students with special needs in the public school system.

**Contact Information**

Department of Education

Student Services Division  
2021 Brunswick Street, PO Box 578  
Halifax, NS B3J 2S9  
**Phone:** (902) 424-7454  
**Fax:** (902) 424-0749

### **SUMMER EMPLOYMENT DIVERSITY INITIATIVE PROGRAM**

The Nova Scotia Public Service commission administers a Summer Employment Diversity Initiative Program to ensure equality of opportunity for summer employment. Students who fall within the designated groups of aboriginal students, black students, racially visible students, students with disabilities, female students pursuing non-traditional studies related to applied science, trades and technology careers are encouraged to apply for this program.

#### **Contact Information**

Public Service Commission  
Diversity Management Unit  
Client Services Division  
One Government Place  
Halifax, NS B3J 2V9  
**Phone:** (902) 424-6916  
**TDD:** (902) 424-3966  
**Fax:** (902) 424-0611

### **SUMMER EMPLOYMENT MENTOR-SHIP PROGRAM FOR FEMALE STUDENTS**

The Mentor-ship Program offers female students the opportunity to gain valuable work experience in non-traditional or occupations where women are under-represented. Students have the opportunity to work closely with a female mentor who serves as an advisor and professional support to the student.

#### **Contact Information**

Diversity Management Unit Client Services Division

Public Service Commission  
One Government Place  
PO Box 943  
Halifax, NS B3J 2V9  
Phone: (902) 424-2764  
(902) 424-4073  
TDD: (902) 424-3966  
Fax: (902) 424-0611

## **VEHICLE TAX REBATE FOR PERSONS WITH DISABILITIES**

The HST/GST rules apply a rate of 0% on special equipment required to outfit a vehicle to accommodate persons with disabilities. Additionally, the province provides a rebate of up to \$3,000 on the vehicle itself. The Province of Nova Scotia also provides a rebate of up to \$300 towards the purchase of a computer by persons with disabilities.

### **Contact Information**

Service Nova Scotia & Municipal Relations  
Box 2734  
Halifax, NS B3J 3P7  
Phone: (902) 424-2850  
Toll Free: (800) 565-2336  
Fax: (902) 424-0602

## **VICTIMS IMPACT STATEMENT**

A Victims' Impact Statement is an opportunity for an individual to tell the Court, in their own words, how a crime has affected them. The information in the Victim Impact Statement is used by a judge in determining an appropriate sentence for the offender. It may also be used by correctional authorities when considering the offender's application for release on parole. Victim Impact statement forms/guidelines are available at local Victims' Services offices.

### **Contact Information**

Department of Justice

Victims' Services

5151 Terminal Road  
Halifax, NS B3J 2L6  
Phone: (902) 424-8785  
Fax: (902) 424-0252

**Regional Offices**

Dartmouth Office  
277 Pleasant Street, 3<sup>rd</sup> Floor  
Dartmouth, NS B2Y 4B7  
Phone: (902) 424-3307  
Fax: (902) 424-0731

New Glasgow Office  
115 MacLean Street, 2<sup>nd</sup> Floor  
New Glasgow, NS B2H 4M5  
Phone: (902) 755-7110  
Toll Free: (800) 565-7912  
Fax: (902) 755-7144

Sydney Office  
136 Charlotte Street, 2<sup>nd</sup> Floor  
Habour Place  
Sydney, NS B1P 1C3  
Phone: (902) 563-3655  
Toll Free: (800) 565-0071  
Fax: (902) 563-3417

Kentville Office  
49 Cornwallis Street, Suite 204  
Kentville, NS B4N 2E3  
Phone: (902) 679-6201  
Toll Free: (800) 565-1805  
Fax: (902) 679-6153

**WORK ACTIVITY PROGRAM**

The Program operates a variety of centers with financial assistance provided by the Department of Community Services and Human Resources Development Canada. These facilities offer persons a place to work and

develop skills. Additionally, the program provides work adjustment training for individuals who have difficulty in securing and maintaining employment. Direct services include information and referral, skills training and academic upgrading, work placement, counselling and job search skills.

**Contact Information**

Department of Community Services  
5675 Spring Garden Road, 5<sup>th</sup> Floor  
PO Box 696  
Halifax, NS B3J 2T7  
Phone: (902) 424-4279  
Fax: (902) 424-0708

**WORKERS' ADVISERS PROGRAM**

The Workers' Advisers Program advises, assists and represents injured workers denied benefits under the Workers' Compensation Act.

**Contact Information**

Department of Environment and Labour  
PO Box 697  
Halifax, NS B3J 2T8  
Phone: (902) 424-5050  
Toll Free: (800) 774-4712  
Fax: (902) 424-5050

**WORKPLACE DIVERSITY AND EMPLOYMENT EQUITY  
EDUCATION PROGRAM**

This Program is designed to increase awareness and sensitivity to employment equity and diversity in the workplace.

**Contact Information**

Diversity Management Unit Client Services Division  
Public Service Commission  
One Government Place

1700 Granville Street  
Halifax, NS B3J 2V9  
**Phone:** (902) 424-6916  
**TDD:** (902) 424-3966  
**Fax:** (902) 424-0611

## **YOUTH ENTREPRENEURIAL SKILLS PROGRAM**

This program enables high school and post-secondary students to borrow up to \$5,000 to implement an approved business plan.

### **Contact Information**

Department of Economic Development  
1800 Argyle Street  
Halifax, NS B3J 2R7  
**Phone:** (902) 424-2106  
**Toll Free:** (800) 565-2009  
**Fax:** (902) 424-1263

