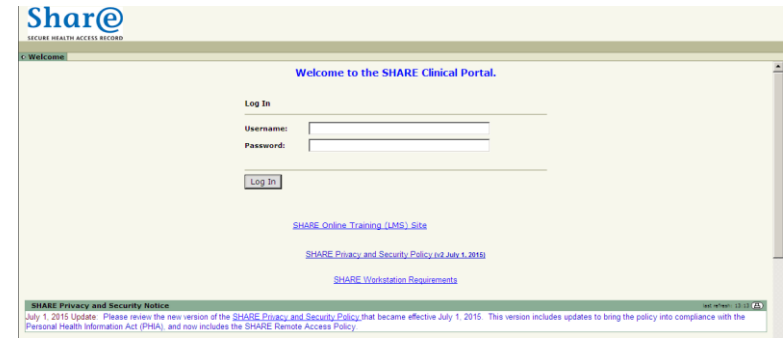
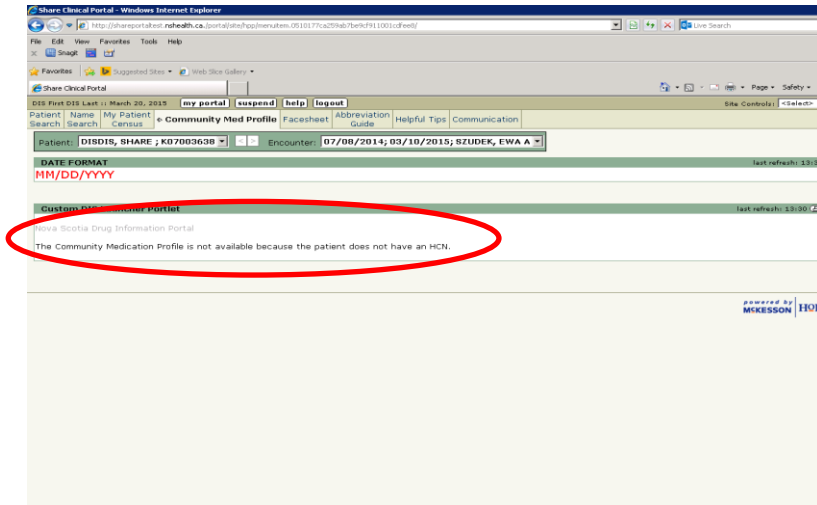




## Community Med Profile via SHARE Clinical Portal

- Patient does not have a Nova Scotia HCN but has an encounter in SHARE. The DIS only captures NS HCN and cannot find a profile for the client in question.  
Message displayed will be; *The Community Medication Profile is not available because the patient does not have a HCN*



### SHARE is a web based application that will provide:

- Access to patient data from 34 facilities across the province.
- A patient who has not had a recent hospital visit in NS cannot be accessed through SHARE

### Registration Information available since;

<b>Central Zone</b>	<b>IWK</b>	<b>Northern, Eastern &amp; Western</b>
Jan 7, 2010	Aug 15, 2012	Nov 22, 2012

If a hospital visit occurred before these dates, the information will not be in SHARE.

### Things to Remember

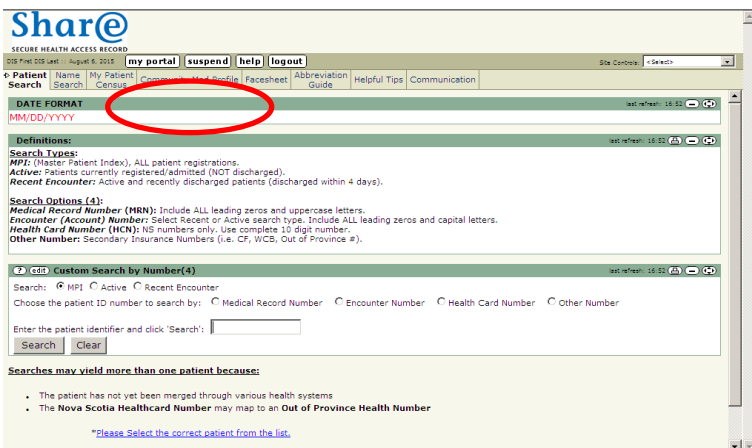
- DIS requires a separate login from SHARE
- Timeouts
  - SHARE suspends after 10 minutes and logs out after 15 minutes
  - DIS log out is 20 minutes
- DIS uses active directory, same user id as the network user id
- A patient may have a DIS record but it may not be accessible from SHARE
  - A client must have a NS HCN or a facility generated HCN

### Questions?

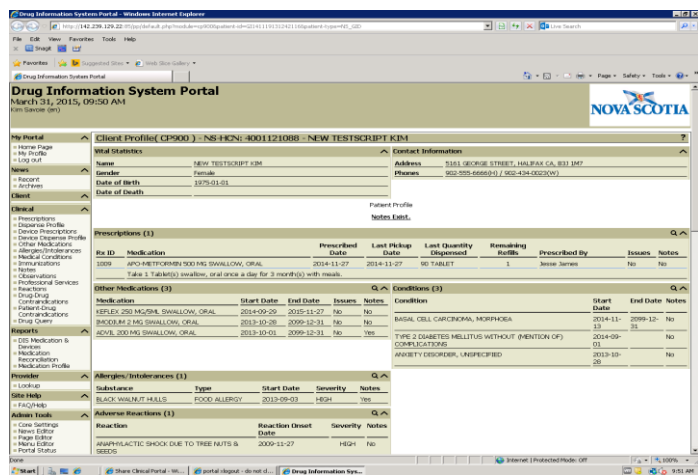
Call the NSHA Service Desk at  
1-866-224-2555 (EZ, WZ, NZ or  
IWK)  
902-473-3399 (CZ)

## Quick Guide

1. Login to SHARE using your SHARE username and password
2. Find & select your patient in SHARE
3. Click on the Community Med Profile tab



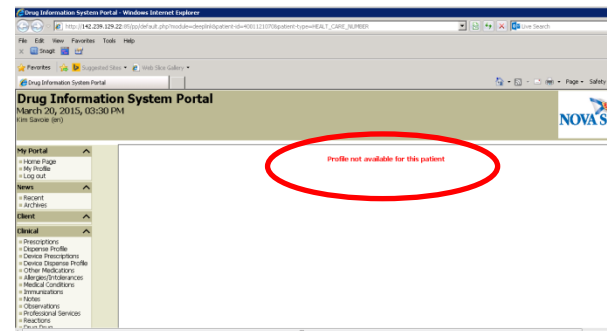
6. Click the Nova Scotia Drug Information Portal link to launch the portal
7. Login to the NS Drug Information System Portal (DIS) using your Active Directory (Network) username and password.
8. The Client Profile for the patient you selected in SHARE will display



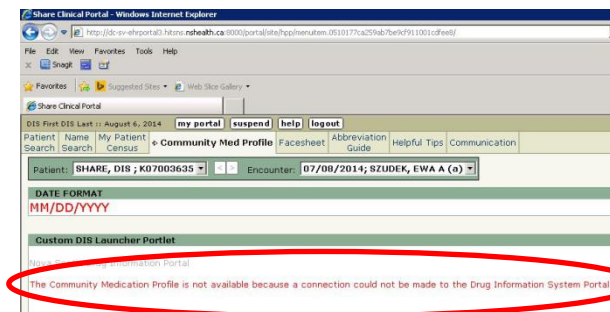
- You cannot search for patients in DIS
- Return to SHARE to find and select your next patient

## Troubleshooting Tips

- Patient has an encounter in SHARE but does not have a DIS profile.  
Message displayed will be; *Profile not available for this patient*



- DIS Portal is down.  
Message displayed will be; *The Community Medication Profile is not available because a connection could not be made to the Drug Information System Portal.*



- Patient has duplicate HCN's.  
Message will be; *HCN is not valid (duplicate values in the Client Registry); Profile not available for this patient*

