

DHW Dental Bulletin

PROVIDER RESOURCE ENHANCEMENT

► Cleft Palate/Craniofacial Program (CPCP)

Effective October 1st the DHW Dentists Guide has been enhanced with recommendations from the Cleft Palate / Craniofacial Program Working Group. A flowchart has been added to assist providers on patient registration with CPCP treatment eligibility, billing procedures, and IWK Cleft Palate contact information. The flowchart can be found on Page 78 of the Dentists Guide. The updated Guide also includes minor wording changes. All dentists and their billing staff should be familiar with the program details as contained in the DHW Dentists Guide which can be downloaded from the link below.

Please note:

Registration, treatment eligibility and billing practices have not changed for the Cleft Palate Program.

Treatment Plan Agreements (CPCP)

Cleft Palate Program Treatment Plan Agreements (TPA) must be completed in full when submitted to GSC. All information fields listed on the form are required. This includes the patient information, provider information, dental treatment plan details, any supporting information (if necessary), Cleft Palate team recommendations, and the program chair signature.

Claims submitted in regards to an approved TPA must be an accurate reflection of the TPA. Claims submitted with a procedure code other than the code preapproved on the TPA will be denied.

Please see page 78 of the DHW Dentist's guide for the current TPA application document.

DHW Dentists Guide:

Visit www.novascotia.ca/dhw/children-dental for links to DHW's latest Dentists Guide

Questions?

For any clarifications, please call customer service at Nova Scotia's dedicated line:

1-833-739-4035 (8:30 AM – 4:30 PM)